U.S. ARMY





USAG Stuttgart Community Town Hall

STUTTGART – WHERE MISSION MEETS HOME

COL Edward "Judd" Sanford
USAG Stuttgart, Garrison Commander
U.S. Army Installation Management Command

As of 4 NOV 2026
FY26 Q4 Town Hall

Agenda

- Welcome
- Directorates
  - DES
  - SAFETY
  - DHR
  - DPW
  - DFMWR
  - RSO
  - S5
  - PAO
- Mission Partners
- Additional Questions?

U.S. ARMY

USAG Stuttgart Command Team

Garrison Commander



COL Edward "Judd" Sanford

Deputy to the Garrison Commander



Mr. Robert Gwinner

Command Sergeant Major



CSM Christopher Melendez

DES: Gate Construction Projects

Project: In compliance with Unified Facility Criteria requirements, USAG Stuttgart will **enhance its security posture by upgrading existing gate infrastructure.** The garrison will complete this project across all installations in phases to minimize disruptions to our community.

Details: We expect it will take **approximately 100-120 days** to complete the upgrades of each installation.

We planned a partial-sequential approach across the installations to minimize disruption and reduce garrison costs for additional Contract Security Guards support and DPW managed projects.

Impact: Community members will be required to use alternate access control points (ACPs).

- **Change in Daily Routines:** traffic flow adjustments; alternate parking and delivery access. We are working with stakeholders to minimize disruption.
- **Slowed Access:** Electronic vetting capabilities through Defense Biometric Identification System (DIBIDS) will not be available at the alternate ACPs, individuals **must present two forms of ID** when entering through alternate gates. This is an Army mandated requirement. (AR190-13).

Access Control Point	Closure Date	Reopening Date
Patch Barracks Main ACP	11 JUN 2026	30 OCT 2026
Swabian Gate	30 OCT 2026	3rd QTR 2027
Robinson Main ACP	2nd QTR 2027	3rd QTR 2027
Panzer Housing ACP	2nd QTR 2027	3rd QTR 2027
Kelley Main ACP	3rd QTR 2027	4th QTR 2027
Patch Barracks New & Improved ACP	3rd QTR 2027	1st QTR 2029

Gate Construction Projects: More Info

More information is available on:

StuttgartCitizen.com	My Army Post App	USAG Stuttgart Facebook	AFN-GO (Radio)	AFN-NOW (TV)

Have additional questions?

Contact USAG Stuttgart Public Affairs on Facebook or by email:

usarmy.stuttgart.id-europe.list.pao@army.mil

DES Updates

- **Fire Prevention Week (5-10 OCT)**
- **2 x Bike Rodeos with the Scouts**
  - Patch Barracks (13 OCT) & Panzer Kaserne (16 OCT)
  - Bike and helmet safety
- **Military Police station tour for home-schooled children (21 OCT)**
  - Spring tour planned
- **Abandoned Bicycle Initiative**
  - Patch Barracks (30 OCT – 13 NOV)
  - Spring and Fall Clean-up Days 2027
- **Guard increase at Panzer Kaserne and longer Commissary Gate hours of operation starting 2 NOV 2026**
- **9 DEC – Operation Santa Sleigh Ride**

DES: Questions

QUESTION: Why are the gate guards checking a second ID at the K&K gate after the CAC scans when there is already a large back up? It can take upwards of 15 minutes to enter the gate, scanning and allowing traffic to flow during peak entry hours would alleviate congestion. It's maddening to watch people dig for a second ID after having their ID scanned while the clock ticks away!

ANSWER: Early arrival to the installation will help you avoid traffic. Security is our number one priority. The presentation of two forms of identification is an enhanced security measure.

QUESTION: How can the MPs enforce parking rules when Patch, Kelley, and Panzer doesn't have enough space for everyone to park?

ANSWER: Drivers have a responsibility to park in approved parking locations. The garrison supports necessary blocking missions requested by mission partners or in support of construction projects to mitigate risks to the community. DES is continually assessing vehicle traffic against the total volume of parking spots.

REQUEST: Is it possible to have more than one gate guard checking IDs at Panzer on Saturdays and in the late afternoon? Several times we have run into ridiculously long lines as long as 45 minutes trying to get on post. Not only does this hurt our kids when late, but it creates unsafe driving situations waiting on a backed-up Panzerstrasse and is so discouraging when facing the wrath of German drivers.

ANSWER: Starting 2 NOV, we will have more guards at the gate. Guards were distributed to support the Patch Main Gate upgrades. IMCOM Europe manages the guard contract and determines the number of guards in each garrison based on traffic data.

DES: Questions

QUESTION: Please provide specific details on the Robinson Barracks gate upgrades. What is the specific timeline for the project and is this independent of the patch project? What alternative gate will be opened? Will the temporary gate accommodate foot and bike traffic?

ANSWER: The Robinson Barracks gate project is delayed due to the contractor. The project is tentatively scheduled for 2nd QTR 2027. Gate 8 will open on Robison Barracks for vehicle traffic. A Robinson Barracks specific information session about this project will be announced early next year.

QUESTION: Is there anything that can be done about the final denial barriers towards the bottom of Robinson Barracks? The wooden block and loosely poured concrete feels like a collision every time I drive over both speed bumps. It is destroying my car, and the rest of the residents in the 300s of RB. I understand why they are there, but there must be a better option. For instance, the barriers at the Swabian Gate on Patch Barracks would achieve the desired effect.

ANSWER: The barriers supporting the new school project were selected by USACE. This feedback will be provided to them to consider and action. The Physical Security team will evaluate this area and provide a report to me by the end of the month.

COMMENT: The Kelley turnstile has been broken for months. When asked, DES said it is closed indefinitely with no plans to fix it. This makes it very inconvenient to exit Kelley on foot.

ANSWER: The Kelley turnstiles are closed for security purposes. DES is conducting an analysis of the Enhanced Security Pedestrian Gates (ESPG) which are located next to the turnstiles. Turnstile are an unauthorized form of installation access or exit point without a stationed Contract Security Guard providing security. The Contract Security Guards are deployed at the Access Control Points (ACPs) which support the needs of the majority of the community.

DES: Questions

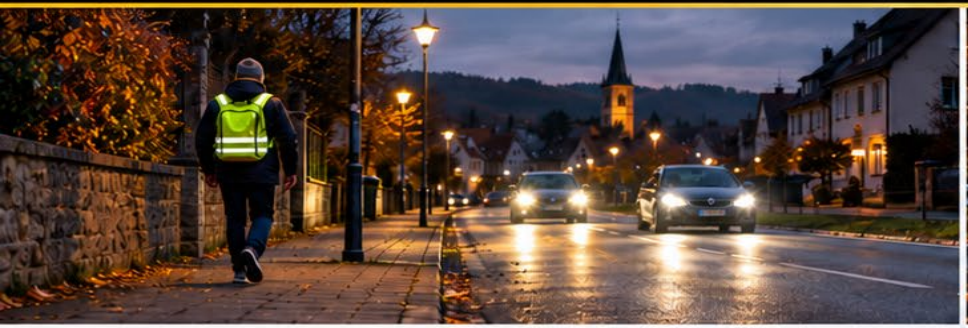
QUESTION/COMMENT: Kansas Loop needs speed bumps, stop sign placement adjusted and the resident parking only sign placement adjusted. Centerra employees, other utility vehicles, and residents are constantly flying through. Can I purchase speed bumps myself or will they be removed? Speed bumps are available for purchase on Amazon and I'm happy to chip in. Does the garrison already own the paint or materials for crosswalk stripes? Can I help with application on some desperate, busted areas? I'm happy to assist.

ANSWER: DES will coordinate with DPW for a traffic survey and assessment. I am directing the Traffic Accident/Military Police Investigation section to develop a plan to fairly collect data on your observations and present a brief to the chain of command by the end of the year. Please do not pursue those actions as they violate several laws, policies, and present a hazard to the community. DPW and DES will photograph the crosswalks to understand the level of degradation and visibility of the cross walks.

QUESTION: Given the significant impact the ESPG closures have on families' access to childcare, medical care, and daily transportation, what is Garrison leadership doing to advocate for this installation with the Europe-wide contract and funding authorities to prioritize restoration of service in December? Beyond waiting for the contract to be resolved, are any interim solutions being pursued to mitigate the impact on affected families?

ANSWER: DES is conducting an analysis of the Enhanced Security Pedestrian Gates (ESPG) for the garrison. The ESPG is an above-baseline service, whose continued funding directly impacts other force protection and security efforts. Army Community Services (ACS) /Family Advocacy Program (FAP) may be able to assist you with your family's needs. The sponsor's chain of command may also support any family welfare issues. We will provide an updated to the community at the Community Leaders Information Forum on January 13, 2027.

ROADWAY SAFETY REMINDERS



REDUCED VISIBILITY

Clocks fall back. Darkness comes earlier.
Use headlights; keep windows clear.
Watch for pedestrians and cyclists.



SLIPPERY SURFACES

Slow down for wet leaves, rain and ice.
Increase following distance.
Brake and steer smoothly.



WILDLIFE

Scan road edges, especially at dawn and dusk.
Expect more animals to follow.
Brake firmly; avoid sudden swerves.



VEHICLE READINESS

Germany: Alpine-symbol tires required
in snow, slush, ice or frost. M+S alone is insufficient.
Check lights, wipers, fluids and tire pressure.
Clear windows and carry an emergency kit.

DHR: Updates

Holiday Season 2026: Army Post Office Hours

Patch

Tuesday and Thursday 1000 – 1600

Panzer

Monday and Wednesday 1000 – 1600

Kelley

Wednesday and Friday 1000 - 1600

DHR: Updates

Holiday Season 2026: Appointments

- **Appointments**

Customers may make appointments for holiday mailing by using the My Army Post App or https://www.stuttgartcitizen.com/appointments/

- **Mail Transit Time From Stuttgart to CONUS**

Express mail: 2-5 days

Priority/1st Class: 4-10 days

Partial Airlift (PAL): 2-4 Weeks

Space Available Mail (SAM): 4-6 Weeks

DHR: Updates

We are hiring seasonal postal positions for this holiday season!

GS-5 and GS-6 positions

Please submit your resume and desired location to **usarmy.wiesbaden.id-europe.mbx.g1-cpd@army.mil.**



U.S. ARMY

DPW: Construction Project Updates

Panzer Construction Projects

Complete	• Upgrade Chlorination Station, Bldg. 3165 • Renovate Bldg. 3182 • Install Generator for Bldgs. 2901 & 2902
In-Progress	• Install Perimeter Fence at Fire House • Repair Bldgs. 2917 & 2918 • Panzer Auto Skills Center • Panzer Commissary
Pending	• Denial Barrier Replacement at Main ACP • Denial Barrier Replacement at Housing Main ACP • Renovate Bldg. 2961 for Admin Offices • Repair Transformer Station, Bldg. 3165 • Major Repair to Bunkers, BLSA-area • Provide Backup Power for Panzer Main and Housing ACPs
Future	• Repair Bldg. 3169 (CDC) • Repair Cobble Stone Road near Bldg. 2961 • Replace and Relocate Transformer Station Bldg. 3093 • Install Additional Obstacles at Confidence Course, BLTA-area

Major Construction Projects

- **Panzer Auto Skill Center**
  - **Start Date:** JUN 2025
  - **Percentage of Completion:** 46%
  - **Working on:**
    - Exterior building shell completed
    - Electrical work and painting ongoing
  - **Estimated Completion:** APR 2027
- **Panzer Commissary**
  - **Start Date:** DEC 2024
  - **Percentage of Completion:** 35%
  - **Working on:**
    - Roof panel install underway
    - Exterior walls and floor slab complete
    - Utility connections completed
  - **Estimated Completion:** NOV 2027
- **New Robinson Barracks Elementary School**
  - **Start Date:** JAN 2023
  - Percentage of Completion: 40%
  - **Working on:**
    - Electrical install in basement area underway
    - Retaining wall north and south exterior area ongoing
    - Continuing progress on construction of upper-level beams and walls
  - **Estimated Completion:** MAY 2028

DPW: Housing Updates

Robinson Barracks Stairwell Improvement Project
This project kicks off beginning Monday, NOV 9, 2026 in Bldg. 301. The initiative focuses on cleaning and repainting all residential stairwell common areas. Basement hallways, community rooms and assigned storage areas will be unaffected.

Fire Alarm Inspections: Kelly, Panzer and Robinson
Mandatory fire alarm system inspections will take place on 25 NOV at Panzer Kaserne (Bldg. 2965, 0800-1200) and 8 DEC at Robinson Barracks (Bldg. 300, 1230-1430) and Kelley Barracks (Bldg. 3406, 1430-1730). Certified inspectors require access to all individual rooms and apartments to conduct functional detector testing. Housing representatives will accompany inspectors at each residence.

DPW: Questions

QUESTION: When will the hydrants at Bldg. 3180 be fixed? All hydrants at this building are non-operational for two years now.

ANSWER: DPW O&M Division is developing a project procurement package. The package will be processed and submitted for funding after all requirements are identified and scoped. Project excecution TBD.

QUESTION: Anytime there are trash bags left overnight it is a safe bet that critters will get into them and spread trash all over the place. In this instance, Bldg 2301 right by the entrance on Oct 19. If the contract is to remove trash from these buildings, why can't they also deposit the trash in one of the dumpsters, rather than leave it on the ground for animals to get into?

ANSWER: Contract requirements and scope will be reviewed. Enforcement or modification to the contract can be implemented as required.

QUESTION: I've had housing maintenance schedule appointments with me several times then fail to show up or show up for a job and tell me they need to go get a part from the warehouse and fail to return. Every time I call to follow up, no one seems to know who does scheduling or have an answer about why they left with no return. What can be done about this? I understand they may be short staffed, but so is everyone else.

ANSWER: The current status of all routine service orders is reflected in ARMA, as this system provides real-time updates to the resident. If the service request reflects an inaccurate or outdated status, the resident can call the Maintenance Help Desk at DSN 314-596-6200 or CIV 09641 705 596 6200 for assistance. DPW and Housing are working diligently to improve communication and transparency between residents and the team providing maintenance service.

DPW: Questions

QUESTION: Who should I contact regarding the removal of what appears to be abandoned items outside our building? Additionally, some residents collect items from dumpsters and leave them outside the building without using them. The amount of clutter is significant.

ANSWER: All buildings should have bulletin board at the entrance of each stairwell identifying the assigned Building Coordinator (BC). Conditions of the building should initially be addressed to this POC. If the BC is unable to resolve the issues, they will escalate the concern to the Area Coordinator (AC). Curbside Bulk Pick-Up is executed by the Installation Coordinator.

Kelley Barracks	DSN 314-596-6227	CELL +49 0162-102-2024
Stuttgart Army Airfield	DSN 314 596-6280	CELL +49 0162-297-6078
Patch Barracks	DSN 314 596-5450	CELL +49 0162-105-0769
Panzer Kaserne	DSN 314 596-2806	CELL +49 0162-297-6042
Robinson Barracks	DSN 314 596-6033	CELL +49 0162-297-6045

COMMENT (Panzer resident): Please add more dog waste bins and stop putting the dog bags inside of where we toss the feces out. Please also adjust the location of the one at the end of the cul-de-sac straight from the gate.

ANSWER: The number of pet waste bins provided throughout the installation was determined by accessibility, traffic volume, costs and occupancy trends. There are sufficient pet waste receptacles in the housing footprint based on these factors, but access requires pet owners to alter walking paths. All pet owners are responsible for the care of their pets as well as the consideration of their neighbors. While pets are our family, it is a privilege to maintain a pet in Army Family Housing. The Building Coordinator should be notified in instances where occupants fail to clean up after their pets.

DFMWR: Updates

Know before you go

- Robinson Fitness Center will be Closed for Deep Cleaning on **7 NOV 26**
- Kelley Fitness Center Weight Room will be closed **9 Nov 26 – 13 JAN 27** (approx.) for floor repairs
- Keep an eye out for holiday hours for FMWR Facilities – **Check MAPA**

Upcoming Event Highlights

6 - 8 NOV 26
•CYS Heart Global - Musical Theater Workshops & Performance - Panzer Kaserne

10 NOV 26
•CYS Recruitment Event - Panzer Kaserne

3 DEC 26
•Frosty Fest, Garrison Tree Lighting, & Army vs. Navy Flag Football - Panzer Kaserne

4 - 20 DEC 26 (Weekends)
•ELF - Kelley Theatre

5, 10, 12, 17, & 19 DEC 2026
•Photos with Santa, Grinch and Frosty – Patch Arts & Crafts Center

5 DEC 26
•Ugly Sweater Run - Patch Barracks

6 DEC 26
•EFMP Sensory Santa - Panzer Kaserne (*ACS – Registration Required)

11 DEC 26
•CYS Parent's Night Out – Patch Barracks

12 DEC 26
•CYS Parent's Day Out – Panzer Kaserne

5 FEB – 21 FEB 27 (Weekends)
•Crazy Cowgirls of Pemberly Ranch – Kelley Theater

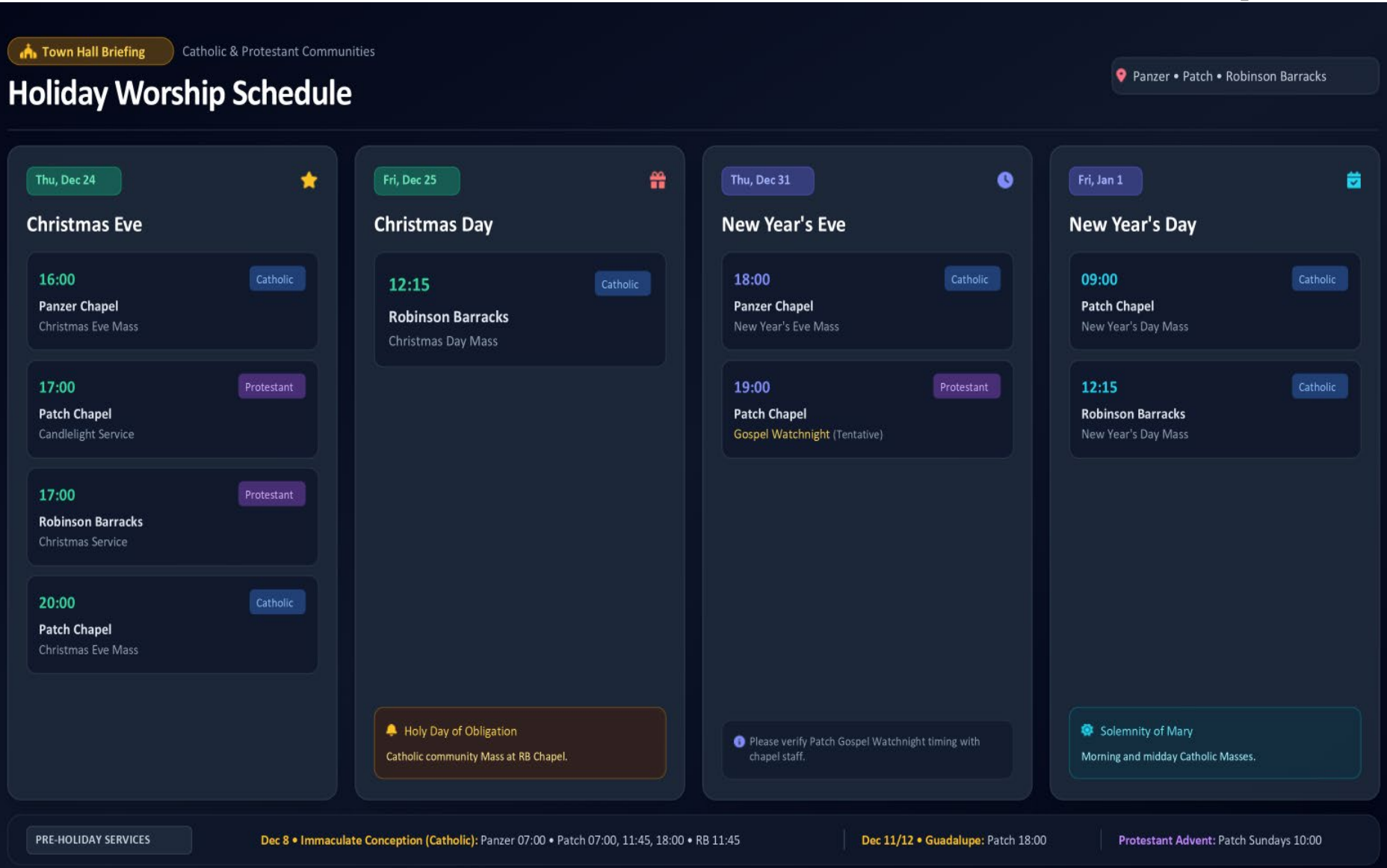
www.stuttgart.armymwr.com

DFMWR: Questions

QUESTION: The covered area in the CYS court area located in Panzer Housing is partially fenced off and used as storage for CYS equipment. It takes up valuable space that the youth can use, especially those meeting in the nearby Scout hut (Girl Scouts, Cub Scout Pack 44, Troop 44 and Crew 44). Is it possible to store the items elsewhere so that the youth can use the area again?

ANSWER: The covered patio area is part of the SAC outdoor space and is monitored by our Video Surveillance System. Several years ago, our CYS Sports program lost part of our warehouse space (Bldg. 3165) to DPW when they repaired/renovated that building. The items previously stored in that space are now stored on the far end of the patio where they are readily available to the sports teams and are monitored electronically. CYS continues to utilize the remaining patio space for SAC as well as the central basketball court on a daily basis.

RSO: Update

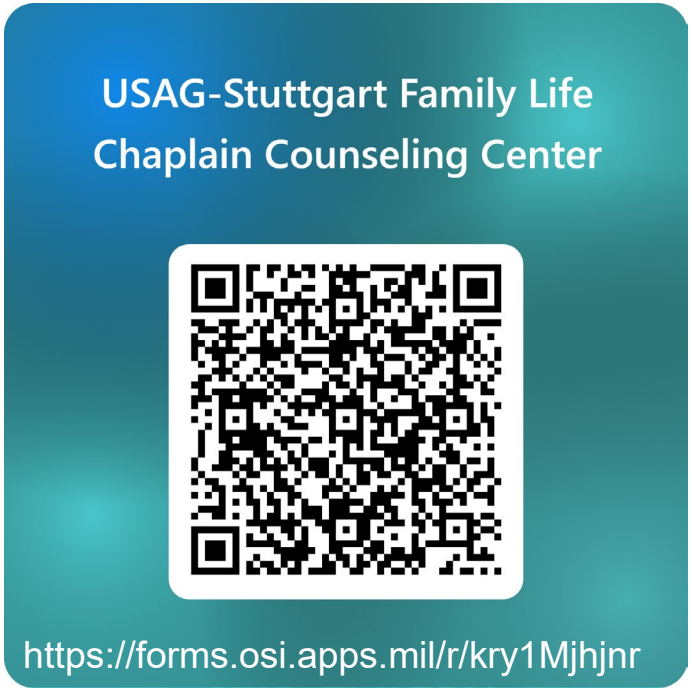

Town Hall Briefing
Catholic & Protestant Communities
Holiday Worship Schedule
Panzer • Patch • Robinson Barracks
Thu, Dec 24
Christmas Eve
16:00
Catholic
Panzer Chapel
Christmas Eve Mass
17:00
Protestant
Patch Chapel
Candlelight Service
17:00
Protestant
Robinson Barracks
Christmas Service
20:00
Catholic
Patch Chapel
Christmas Eve Mass
Fri, Dec 25
Christmas Day
12:15
Catholic
Robinson Barracks
Christmas Day Mass
Holy Day of Obligation
Catholic community Mass at RB Chapel.
Thu, Dec 31
New Year's Eve
18:00
Catholic
Panzer Chapel
New Year's Eve Mass
19:00
Protestant
Patch Chapel
Gospel Watchnight (Tentative)
Please verify Patch Gospel Watchnight timing with chapel staff.
Fri, Jan 1
New Year's Day
09:00
Catholic
Patch Chapel
New Year's Day Mass
12:15
Catholic
Robinson Barracks
New Year's Day Mass
Solemnity of Mary
Morning and midday Catholic Masses.
PRE-HOLIDAY SERVICES
Dec 8 • Immaculate Conception (Catholic): Panzer 07:00 • Patch 07:00, 11:45, 18:00 • RB 11:45
Dec 11/12 • Guadalupe: Patch 18:00
Protestant Advent: Patch Sundays 10:00

Family Life Chaplain

The family Life Chaplain is an ordained minister also trained as a marriage and family therapist.

Professional and Pastoral Counseling for:

- Spiritual Direction
- Relationship/Marriage
- Depression & Anxiety
- Trauma
- Family/Child/Teen Counseling
- Grief/Loss
- Stress Management
- Addiction Recovery
- Etc.



Location: Panzer Chapel
BLDG 2940 Room #203

FOR APPOINTMENTS: Scan QR code

OR CALL DSN: 314-596-3078

OR EMAIL:
karl.n.redelsheimer.mil@army.mil

DoWEA: Announcements

- Updated Assessment Information
- Information Center Portal for Parents
- Middle School Athletics
- Stakeholder Feedback Surveys
- Personnel Updates

DoWEA Europe East District – Stuttgart Calendar

Date	Event
11 NOV	Veterans Day: Federal Holiday - No School
25 – 27 NOV	School Holiday + Thanksgiving Day + School Holiday
18 DEC	No School for Students – Teacher Grading Day Q2
21 DEC – 4 JAN	Winter Recess
Date	No School for Students
18 JAN	MLK Day: Federal Holiday - No School

2026

NOVEMBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

DECEMBER

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6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

2027

JANUARY

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

DEPARTMENT OF WAR EDUCATION ACTIVITY
EUROPE
EAST

U.S. ARMY

Stuttgart High School – Fall Sports Schedule

Basketball - Cheer	
4-5 DEC	Home vs SHAPE
11-12 DEC	@ Lakenheath
8-9 JAN	Home vs Wiesbaden
15-16 JAN	@ BFA
22-23 JAN	@ Ramstein
29-30 JAN	@ Kaiserslautern
5-6 FEB	Home vs Vilseck
10-13 FEB	EUROS @ Wiesbaden

Wrestling	
5 DEC	@ Lakenheath
12 DEC	@ Vilseck
9 JAN	@ Ramstein
16 JAN	Home
23 JAN	Home
30 JAN	Home - Sectionals



DoWEA: Questions

QUESTION: Why do so many families continue to drive their children to school and not use the school buses provided and paid for?

ANSWER: Once families declare eligibility for transportation, DoWEA a seat is assigned. We do not adjust based on ridership unless a family de-registers.

S5: Commissary Consolidation Update

Background:

- **JAN 2013:** SecDef directed study of European capacity analysis and military value rating (similar to the BRAC process) to provide basis for reducing long-term expenses through infrastructure consolidations.
- **JAN 2015:** SecDef approved and announced 26 European Infrastructure Consolidation (EIC) decisions, including consolidating commissary stores at USAG Stuttgart and two other garrisons.
- **DEC 2024:** Construction began on ~$51M Panzer Commissary project (estimated completion of OCT 2027). DeCA plans to close the existing 4 commissaries following the completion of the project.

Steps Taken:

- **AUG 2025:** GEN Langley (ret, AFRICOM) sent a memo to the DeCA Director requesting a stop to the planned closure of the Kelley Barracks Commissary
  - Although DeCA/IMCOM Europe supported the request, DeCA rejected the memo because Board of Directors were not included in routing
- **FEB 2026:** Garrison conducted impact and use survey for the Robinson Barracks Commissary and
- **MAR 2026:** Garrison submitted combined memo for GCC Commanders endorsement of DeCA requesting a stop to the planned closures of both the **Kelley and Robinson Barracks** commissaries.

Next Steps:

- **Oct 2026: Memorandum being routed thru Army G4 levels**
- You can follow the construction of the Panzer Commissary live here.

EUCOM Vigilance Communication Campaign

- Proactive Europe-wide security awareness initiative focused on reinforcing security and force protection across all U.S. installations in Europe.
- Safeguarding our community is a shared responsibility.
- "See Something, Do Something." Collective vigilance increases personnel safety and enhances security of our military installations.
- Each of us can take practical, proactive actions to protect ourselves and our neighbors, both online in person and online.
- We align our emergency response with our host-nation to strengthen the collective resilience of our entire communities.
- There is **no imminent threat** to our U.S. bases or communities in Europe.

Email us .at:

usarmy.stuttgart.id-europe.list.pao@army.mil

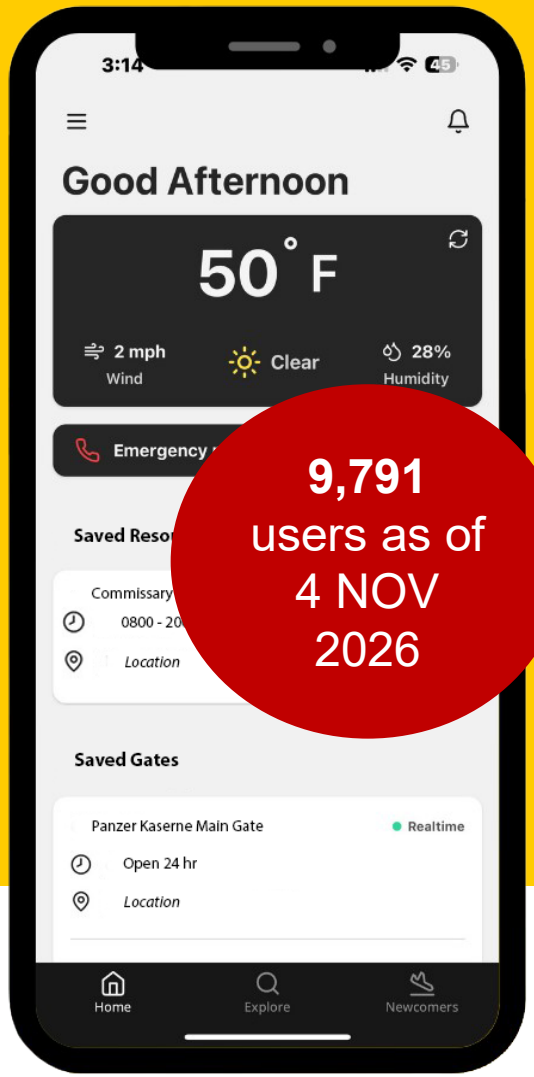
What Can You Do?

- Practice Rigorous Digital Discipline: In a hyper-connected European theater, enforce strict Operational Security (OPSEC) online. Review social media privacy settings, disable automatic geotagging and location services on fitness apps and mobile devices, report phishing attempts, and avoid posting sensitive travel timelines or unit movements.
- Update your contact information in ALERT!. Ensure you and your dependents are registered in the Smart Traveler Enrollment Program (STEP) so local embassies can reach you in an emergency.
- If you see suspicious activity: an unescorted individual in a restricted space, a suspicious drone overhead, unusual behavior, take immediate action by alerting the MP Desk. The phone number is in MAPA.
- Don’t wait for someone else to step in – take immediate ownership and report suspicious activity.
- Listen to AFN-Stuttgart.

Email us at: usarmy.stuttgart.id-europe.list.pao@army.mil

My Army Post App

- Army-approved and mandated for all Army Installations
- Continuously updated design and user experience
- **For Users:** Clean design, easy search function, bookmarks, events, GPS navigation compatible, push notifications, user feedback, call from the app
- **For PAO:** No cost to garrison, easy to use, managers can update their own content, great support at IMCOM



Email us at:

usarmy.stuttgart.id-europe.list.pao@army.mil

Additional Questions

AAFES: Questions

QUESTION: When will the air pumps at the Patch Shoppette be operational again? Maybe it's time for new air pumps?

ANSWER: A work order to replace the air pump has been made and though they are awaiting the new unit, there is no ETA at this time.

LRC – Questions

QUESTION: The duty bus no longer running on the weekends is putting strain on a lot of families, especially those of us out at Robinson. When are they going to be running on the weekends again?

ANSWER: Currently, there are no plans to resume weekend or federal holiday duty bus routes. M-F operations only should be considered a permanent change.

No other Army garrison in Europe runs a weekend duty bus. Many other garrisons have even more restrictive hours. Weekend duty bus service is an above-baseline service that goes against AR 58-1 and for which the LRC is not funded to sustain.

U.S. ARMY

EU Entry and Exit System (EES)

EUCOM EES Travel Checklist

a/o 20 JAN 2026

Everyone always needs:

☐ CAC/ID card

☐ Your PCS* orders to a Schengen Area country

- uniformed military, military dependent, civilian employees, civilian dependent, if PSC orders issued

Military dependents, civilians, civilian dependents and contractors also need:

☐ Official Special Issuance Passport (SIP) (maroon) with SOFA stamp

--OR--

☐ No-Fee SIP (blue) passport with SOFA stamp

--OR--

☐ Tourist (blue) passport with SOFA card

+ On official travel:

All items in previous list, and:

☐ Your (or your sponsor's) TDY/TAD orders

☐ Your (or your sponsor's) NATO orders

- If applicable for country of assignment or destination

+ On unofficial travel:

All applicable items from previous lists, and:

☐ Tourist (blue) passport

- To be presented ONLY on entry to destination country, outside Schengen zone

☐ Leave authorization

- If uniformed military

DO NOT enter or exit using a kiosk or computer

- Request assistance to use manned control points, which may include control points for diplomatic use

Present **all** documents when departing and returning to Schengen Area country of assignment

- When feasible, enter or exit from your country of assignment

When on leave travel, enter and exit your country of **destination** on your tourist (blue) passport

- If a border agent questions you, say: "I am a United States Department of War traveler assigned to duty in [country of assignment]. As such, I am authorized to stay long-term in [country of assignment] and exempt from EES requirements per the NATO Status of Forces Agreement and other applicable defense agreements."
- If a border agent registers you in EES, contact eucom.stuttgart.ecj1.mbx.eu-entry-exit-system@mail.mil with your full name, nationality, DOB, gender, and travel document information to be removed.
- **Please check the Foreign Clearance Guide for any unique document requirements your country of assignment or destination may have.**

https://www.europeafrica.army.mil/Community/Employee-Resources/EES/

Takeaway Packet

U.S. ARMY

Save Time at The Post Office

Did you know you may pre-pay postage and complete customs labels before you arrive at the APO?

United States Postal Service (Purchase postage, complete customs forms.)

- https://www.usps.com/
- https://www.usps.com/international/customs-forms. htm

Shippo (may offer Priority Mail discounts on shipping.)

- https://goshippo.com/

Pirate Ship (may offer Priority Mail discounts.)

- https://www.pirateship.com

Parcels weighing more than1 pound must be pre-screened and cleared by U.S. Customs before your local APO is allowed to put it on the truck.

Solution: Don't allow your mail to be held up. Complete your customs forms online **before** you arrive at the APO. Tell customs what's in your box and be descriptive, (e.g., Lego set, 3 new shirts, 3 new pots, 2 used pans)

Contact Information

Directorate of Plans, Training, Mobilizations and Security (DPTMS)

Director of Plans, Training, Mobilizations and Security



Kyle Kouri

- **Key Tasks**
  - Garrison Operations / Protection Directorate
  - Antiterrorism, Emergency Management, PERSEC
  - The “Heart” of the Garrison
  - Manage the Garrison Calendar (MAC)
  - Facility/Service Closures
- **Talking Point**
  - Support Request process for events/missions

Contact Us

Kyle Kouri (Director)
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Brian Buechner (Deputy)
DSN (314) 596-2025
brian.l.buechner.civ@army.mil

DPTMS Operations Group E-mail Box:
usarmy.stuttgart.id-europe.mbx.dptms-operation@army.mil
DPTMS Protection Group E-mail Box:
usagstuttgart_protection@army.mil

Directorate of Human Resources (DHR)

Director of Human Resources



James Hill

- Provide HR support and personnel services to military and civilian personnel across the Garrison.
- Allows military and civilian Garrison personnel access to necessary services for:
  - Postal services
  - Identification cards
  - Passports
  - In/out processing
  - Military transition assistance
  - Awards
  - Extensions
  - Family services
  - Retirement services
  - Casualty support
  - Military records
  - Workforce development
  - Community readiness and resilience
  - Grief & substance abuse support
  - Education counseling and testing

Contact Us

James Hill
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+49 9641-70-596-3637
james.l.hill253.civ@army.mil

Directorate of Public Works (DPW)

Deputy Director of Public Works



John McMullen

- Responsible for the Garrison's infrastructure, energy, and environment

- Executes and manages:
  - — Maintenance and improvement of real property
  - — Utility management and energy compliance
  - — Environmental compliance
  - — Family housing and barracks
  - — Master planning
  - — New construction and renovations of facilities and grounds

Contact Us
Deputy Director
John McMullen
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+49 9641-70-596-6102
john.h.mcmullen.civ@army.mil

DPW: Installation Coordinators

Panzer Kaserne, Kelley Barracks, Stuttgart Army Airfield

Jerry Rush jerry.l.rush.civ@army.mil
+49 (162) 102-2024

Patch Barracks

Lester Williams lester.l.williams6.civ@army.mil
+49 (162) 105-0769

Robinson Barracks

Victor Calcano victor.a.calcano.civ@army.mil
+49 (162) 297-6045

U.S. ARMY

Directorate of Emergency Services (DES)

Director of Emergency Services



Daniel Jimenez

Mission: Ensure life, health, personal safety, and security of our citizens and facilities across five military installations through physical security, law enforcement and fire protection and prevention efforts.

Responsibilities:

- Installation Access Control
- Law Enforcement & Traffic Safety
- Fire Safety
- Emergency Response
- Training
- Host-Nation Law Enforcement & Fire Liaison

Contact Us

LTC Daniel Jimenez
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MSG Carlos Boggs
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carlos.r.boggs.mil@army/mil

MP Desk
DSN: (314) 596-3102
+49 9641-70-596-3102

Emergency Numbers
Fire: 112
Law Enforcement: 110

Garrison Safety Office (GSO)

Safety Manager



Rachael Long

- ***Safety is a Command Responsibility***

"Protect People & Prevent Loss"

- Prioritize, utilize, and promote Risk Management
- Workplace Safety Inspections (OSHA)
- Mishap Prevention, Investigation, Reporting
- Public, Family, Child/Youth, Off-Duty Recreation, and Seasonal Safety
- Explosives Safety Management
- Motorcycle Safety

Garrison Safety Office
Rachael Long
Panzer Kaserne, Bldg 2948, 3rd Floor
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DSN: (314) 596-3132 / 3133 / 3134

U.S. ARMY

Directorate of Family and MWR

Director of Family and MWR



Ms. Corrie A. Schwab

Mission: Serving those who serve.

Responsibilities:

- Army Community Service (ACS)
- Child and Youth Services (CYS)
- Business & Recreation Division (BOD)
- NAF Support Division (NSD)

Contact Us

Director FMWR
Corrie A. Schwab
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Administrative Support
Amber Wallace
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Garrison Religious Support Office (RSO)

Garrison Chaplain

To protect and provide for the free exercise of religion among Soldiers, Families, and DA Civilians across our garrison.

Religious Support Office
Panzer Kaserne, Bldg. 2948

Garrison Command Chaplain
CH (LTC) Bill Kim
Comm: +49 (0)517-262-5975
DSN: (314) 596-3073
Email: bill.e.kim.mil@army.mil

Religious Support Office
Panzer Kaserne, Bldg. 2948

Garrison Religious Affairs NCOIC
SSG Marcus Walthers
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Chaplain (LTC) Bill Kim

S5: Plans and Performance

Director



Katherine Wheeler

Newly established 2 February 2026

Garrison's "one-stop-shop" for assessing our progress and charting our course forward

Responsibilities include:

- Master Planning Division (from DPW)
  - Area Development Plan (ADP)
  - Real Property Planning Board (RPPB)
- Plans Analysis and Integration Office (PAIO)
  - Army Stationing and Installation Plan (ASIP)
  - Defense Readiness and Reporting (DRRS)
  - Interactive Customer Evaluation (ICE)
  - Installation Planning Board (IPB)
  - Installation Status Report (ISR)

Directorate of Plans and Performance (S5)
Director
Katherine Wheeler
Panzer Kaserne, Bldg. 2949

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