

## Questions from the May 14 Townhall at RB

For DES, regarding the gate construction project:

**Will there be foot traffic allowed through the temporary APC at Patch?** There will not be foot traffic allowed through the temporary APC, this is because of resource limitations, but DES is working on ways to facilitate pedestrian traffic.

**If we have family members that are not us citizens, what form of ID will work?** They should use their passport, and driver's license.

**Does the paper pass count as a valid form of ID?** Yes, but they will still need a second ID such as a passport or driver's license.

**When the gate shuts down, you're saying that there is no foot traffic after 1800?** Personnel can use the unmanned gate.

**But if they can't let you through the unmanned gate because you have luggage, how are you supposed to get on after 1800?** This is a great point, and we need to look at it because that obviously won't work. We will find a solution for that.

**With the increase of traffic and the change in traffic patterns, we are concerned about safety for pedestrians, what is being done?** We have anticipated this and will have proactive traffic control from our MPs. Essentially, they will be looking for sticking points and helping as needed, then reporting back to us so we can build out the needed, solutions.

**What is the policy for strollers and bicycles going through ECPs?** Issues with the AI and the sensor can increase the odds of damaging the sensitive equipment. For this reason, bikes are not supposed to use that entrance. For strollers, A PONDS guard will assess the situation. However, there is no formal policy.

For DFMWR:

**Have there been any talks about having parents night out here on Robinson at all?** That is something that the CYS director can look at, however, he only limitation would be that RB is not set up for younger kids, as there are no CDC facilities, only a school-aged center.



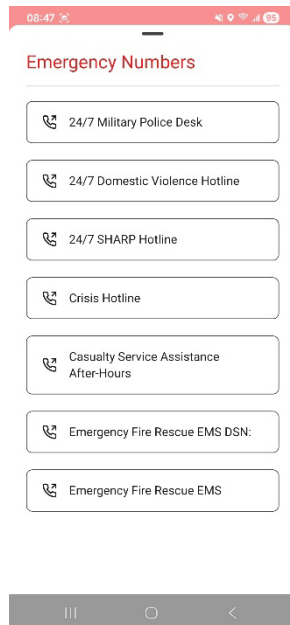
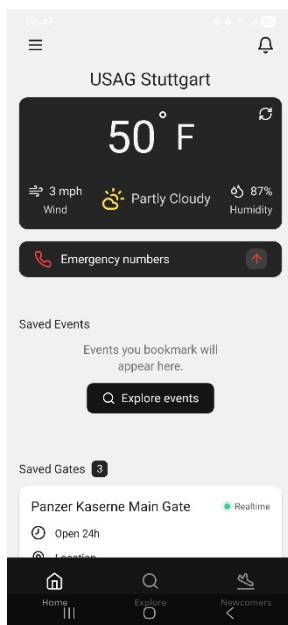
**Is there a plan for a CDC that can host toddlers and infants on RB?** Unfortunately, because of regulatory requirements we do not have a plan to install a CDC on RB. According to the DoDI, FMWR has to host the CDCs where the mission is, which means we need them on Panzer, Kelley, and Patch.

## For the Law Office:

**Regarding EES and encouragement to carry a copy of one's orders, what about NAF local hires who do not have official orders?** Bring your employment verification form.

## Additional Questions:

**Are the fire alarms in residential buildings attached to a sensor that notifies emergency services, or do residents still need to call?** Always call. While some buildings do have sensors that automatically report to emergency services, the safest and most prudent thing to do is to make sure that emergency services have been contacted. You can use the My Army Post App and select *Emergency Numbers* which is situated in the middle of the home screen, then choose the service that you need.



Or add these numbers to your phone

- **24/7 MP desk:** +49 6111435964357
- **Emergency Fire & EMS:** +49 6111435933473
- **24/7 Domestic Violence Hotline:** +49 1725774927
- **24/7 SHARP Hotline:** +49 9641705694567
- **Crisis Hotline:** +49 1725773751
- **Casualty Services Assistance After Hours:** +49 1622975301



**Duty buses, school buses and storage units have created a shortage of parking at the RB Commissary, and there is now spillover at the school parking lot, what is being done about this?** COL Sanford intends to have the storage units moved, but is looking for a location that is suitable, and an operation that is within budget. This will take time, and we look forward to providing you with updates. Additionally, there are only supposed to be two duty buses parked at the commissary lot as their route begins there in the morning, LRC and DoWEA will investigate excessive use and will rectify the situation if needed.

**There are prerecorded bird noises that play every morning at 0500, the sound quality is awful and it wakes people up, can we get rid of these?** Our teammates at DPW have looked into the matter and will have the recordings turned off in the coming weeks.

**We just arrived here and our kids need physicals from their doctor before they can play CYS Sports. Why do we need a sports physical if we just completed an overseas screening?** Unfortunately, these are two separate forms for two separate reasons and requirements. Contact your practitioner and they will be able to schedule an appointment for you.

**Are there any plans to use the old Access Control Points at the back of Robinson, I work on Patch and not going around to the front gate would save me nearly ten minutes on my commute?** We will use them when we get to the gate improvement project at Robinson, however we have not done a long-term mission analysis and need to weigh this benefit against cost and manning constraints.

**Is there a plan, if the commissaries aren't saved, to repurpose those buildings?** Spaces will be used to help our mission partners organize and accommodate their needs during planned renovations and moves throughout our footprint.

