

Quarterly Community Town Hall Follow-up Questions

11 FEB 2026

QUESTION: What are the plans for the repairs of the Kelley Gym? Is there a timeline?

QUESTION: What is the timeline for the Panzer Fitness Center repairs (heat, weight room hole/closure)?

ANSWER:

Kelley Fitness Center – Floor Repair

- The project package has been completed and submitted to DPW BOID Division for review and processing.
- The current cost estimate is \$103K. Funding must be secured before a contract can be awarded.
- Once funded, a contractor can develop and submit a construction schedule to the Government.
- DPW does not yet have a projected timeline.
- DPW will follow up with the BOID POC next week when they return from leave to confirm funding status and timeline.

Kelley Fitness Center – Women’s Sauna

- The DMO was released to Centerra on 20 January 2026 to repair the power supply to the women’s sauna.
- Centerra is coordinating with Bemberg, the sauna manufacturer.
- Required repair parts were ordered from Bemberg on 26 January.
- Centerra is following up with Bemberg this week and has requested expedited processing.

Panzer Fitness Center – Heating Issue

- Centerra is awaiting heat coil quotes from Hartmann and Katec.
- They identified that the heat exchanger components are defective and replacement parts are no longer available.
- The heat coils in the ventilation duct will require custom-fabricated replacements.
- Centerra expects to provide a cost estimate for the heat coil replacement by Tuesday next week.

Panzer Fitness Center – Weight Room

- Repairs have been completed and MWR reopened the weight room on Friday, 13 February 26.

Next steps: Centerra will complete repairs to the women's sauna at the Kelley Fitness Center and obtain a cost estimate for custom fabrication of parts needed to repair heat at the Panzer Fitness Center. DPW will follow up with the BOID POC to confirm funding status and timeline for the repair of the hole in the Kelley Fitness Center.

POC: DPW/FMWR

QUESTION: What is the plan if the Kelley/RB commissary requests (to keep the commissary open) don't get approved? Is there a possibility for DeCA to provide a small store for RB?

ANSWER: Currently, the garrison is advocating funds/approval to maintain both venues. We have previously conducted a survey regarding keeping the Kelley Commissary open and are sharing those concerns with the Defense Commissary Agency (DeCA). A survey for the RB Commissary is open through the end of the month.

Once the RB survey is complete, we will generate a combined Kelley / RB Commissary memo for both EUCOM and AFRICOM CCDR signatures and route appropriately to the DeCA Board of Directors (prior to their meeting in August 2026).

Next steps: The garrison's S5 will work with DeCA and region to ensure we have a solid way forward.

POC: Command Group, Garrison S5

QUESTION: Families are inputting their requests at the vending machines on Robinson, but the inventory doesn't reflect the requests. AAFES says the contractor isn't reporting any feedback. What should we do?

ANSWER: Continue to submit requests.

Next steps: We will test the QR code to track the contractor's response.

POC: AAFES

COMMENT: Housing needs to remove third-party inspection signage.

ANSWER: Housing (DPW) has requested third-party inspection signage be removed by installation coordinators. The removal of signage will take place by the end of February.

POC: DPW (Housing)

QUESTION: Will the DoDEA bus schedule and bus stops change during denial barrier project?

ANSWER: No. We do not anticipate changes. However, we will evaluate the situation and update the community if necessary.

POC: DoDEA

QUESTION: How will duty buses operate during final denial barrier construction on Kelley?

ANSWER: The duty buses will drop off and pick up in front of the main Access Control Point. There is no plan to change the times, but the LRC will adjust hours to accommodate the construction, if necessary.

Next steps: The LRC will adjust hours to accommodate the construction, if necessary.

POC: LRC

How will guest passes work during the final denial barrier construction on Kelley?

ANSWER: Sponsors may still obtain passes in front of the visitor center in front of the main access control point.

POC: DES

QUESTION: What is the plan for PCS delivery and pickups as this will be during PCS season?

ANSWER: Both gates will be open to commercial traffic.

Next steps: LRC is working to get movers preapproved to expedite their installation access.

POC: DES and LRC

QUESTION: During the Kelley denial barrier construction, what happens if I don't have a second form of identification.

ANSWER: You'll need to go to the visitors' center and get a pass.

POC: DES

QUESTION: Community member expressed concerns of pedestrian safety along Montanastrasse in the vicinity of the Swabian. Have we looked into adding more lights? What have we done in general to increase safety on the crosswalks?

ANSWER: We have also noticed the lighting issues in this area and have looked into adding more lighting.

Next steps: DES/DPW has a plan to use end-of-year funds to purchase additional lighting for this section of Patch Barracks. Additionally, the Safety Office will continue to push out messaging related to crosswalk safety.

POC: DPW, DES, and Safety

QUESTION: Has DES considered partnering with DoDEA to increase crosswalk safety?

ANSWER: Not yet but that is a good idea.

Next steps: This is proposed to DES. DoDEA has expressed an interest.

POC: DES and DoDEA

QUESTION: What are the plans for the Kelley Kantine?

ANSWER: The previous contract for the German Kantine on Kelley Barracks concluded as scheduled in December 2025. A new contractor has signed a six-month contract, and the new Kantine is anticipated to reopen soon in the Kelley Club.

The incoming operator brings a strong track record and is expected to deliver improved customer service and a diverse, high-quality menu, while continuing to support the needs of our community.

Kelley Kantine's current plan is to offer lunch first, then breakfast and lunch. Times may expand to dinner based on demand. Once operational, individuals and groups can work with the contractor to reserve the bar/dining room area.

Next steps: PAO updates contact information in My Army Post App listing reflecting reservations are only available for AFRICOM's Conference Room.

POC: PAO

QUESTION: How do we reserve the Kelley Club?

ANSWER: To reserve the conference room, contact the AFRICOM Commandant's Office by email at christopher.a.walker6.civ@mail.mil or by phone at DSN: 324-591-0313, CIV: +49 172-537-1239.

When the new Kelley Kantine is operating in the Kelley Club, reservations for the bar and dining area will be made through the food and beverage vendor contractor.

Next steps: PAO will update the My Army Post App (MAPA). DFMWR will update the MWR website.

POC: PAO and MWR

COMMENT: Many members of the community have concerns about the HBB program. If they want to earn money outside of a government position they must register. What are the requirements and process?

What is the earning cap to require registering an HBB?

ANSWER: There is no earning cap that determines the requirement to register a home-based business. Any SOFA certificate holder conducting a revenue-generating activity where products or services are delivered repetitively in exchange for payment, return services, or products, regardless of profit or loss.

Any individual earning revenue from business within Germany that is not protected under the SOFA status is required to register with the German authorities. While the employment of federal employees and most contractors is protected under SOFA, personal businesses ventures are excluded from this coverage.

In Germany, depending on how the home-based business is registered, a small enterprise may have its annual revenue capped. Given the complexities of German tax law, it is highly recommended that home-based business owners consult with a tax attorney.

For more information, individuals can schedule a one-on-one meeting with the Home-Based Business Coordinator, Rebecca Ogden, attend an upcoming Home-Based Business (HBB) forum, or call DSN: 314-596-2622 or CIV: +49 (0) 9641-70-596-2622 to further clarify any questions. A brief overview of the process is available at <https://stuttgart.armymwr.com/programs/home-based-business-1>.

POC: MWR

QUESTION: Does MWR Tours subsidize trips for single soldiers?

ANSWER: No, but the Army Substance Abuse Program (ASAP) does if you agree not to drink during the trip. Contact them at usarmy.stuttgart.id-europe.list.asap-eap-dtc-suicide@army.mil for more information.

POC: ASAP

QUESTION: Would you consider adding more direct duty bus routes between RB and Kelley.

ANSWER: Everything is a possibility. It just depends on funding and driver availability.

Next steps: The LRC will conduct an annual use review and survey on current routes and see if there can be some adjustments made.

POC: LRC

COMMENT: The AP Pre-cal class has no textbooks and is only using online materials.

ANSWER: Textbook decisions are made at DoDEA headquarters but I can advocate for what our community needs.

Next steps: DoDEA Europe will act on identifying the “lack of textbooks” for this particular class. They will schedule a private appointment with the parents to obtain more information about this matter.

POC: DoDEA

QUESTION: Do you consider having sick call, and if not, why don't you have it?

ANSWER: The Stuttgart Army Health Clinic is staffed and equipped as an outpatient facility. Our primary focus is on providing routine and preventative care, as well as managing chronic conditions. You can find a comprehensive list of our services and hours of operation on our official website: <https://mhs-europe.tricare.mil/Clinics/Stuttgart-Army-Health-Clinic/Primary-Care-Clinic>.

Because we are an outpatient clinic, we are not staffed to handle urgent care (sick call) or medical emergencies. Same-day appointments do open 24 hours in advance and can be booked online through the MHS Genesis patient portal. In the event of a life-threatening emergency, you should always proceed to the nearest emergency room or dial 112 for an ambulance.