



## USAG Stuttgart Community Town Hall



WE ARE THE ARMY'S HOME



COL Edward "Judd" Sanford  
USAG Stuttgart, Garrison Commander  
U.S. Army Installation Management Command  
CUI



Controlled by: HQ IMCOM  
Controlled by: AMIM-G3  
CUI Category: UNCLAS

As of 16 September 2025  
FY25 Q4 Town Hall

# USAG Stuttgart Command Team

**Garrison Commander**



**COL Edward "Judd"  
Sanford**

**Deputy to the  
Garrison Commander**



**Mr. Robert  
Gwinner**

**Command  
Sergeant Major**



**CSM Christopher  
Melendez**



- Welcome
- Directors
  - DPTMS
  - DHR
  - DPW
  - DES
  - DFMWR
- Special Staff
  - SAFETY
  - RSO
  - PAO
  - Stuttgart Law Center
- Mission Partners
  - Army Health Center
  - AAFES
  - USO
  - School Liaison Office
  - DoDEA-Europe
- Questions?



## Directorate of Plans, Training, Mobilizations and Security

### DPTMS Director



Kyle Kouri

- We are the Garrison Operations Directorate
- What do we do?
  - Manage the Garrison Calendar (MAC)
  - Facility/Service Closures
  - The “Heart” of the Garrison
- If you have a question that can’t get an answer - contact us.

U.S. ARMY USAG Stuttgart Priorities Calendar September 2025

| SUN | MON                               | TUES                     | WED                      | THU                      | FRI                      | SAT                      |
|-----|-----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|     | 1<br>American Military Center Day |                          |                          |                          | 2<br>Stuttgart City Day  | 3<br>Stuttgart City Day  |
| 4   |                                   | 5<br>Stuttgart City Day  | 6<br>Stuttgart City Day  | 7<br>Stuttgart City Day  | 8<br>Stuttgart City Day  | 9<br>Stuttgart City Day  |
| 10  | 11<br>Stuttgart City Day          | 12<br>Stuttgart City Day | 13<br>Stuttgart City Day | 14<br>Stuttgart City Day | 15<br>Stuttgart City Day | 16<br>Stuttgart City Day |
| 17  | 18<br>Stuttgart City Day          | 19<br>Stuttgart City Day | 20<br>Stuttgart City Day | 21<br>Stuttgart City Day | 22<br>Stuttgart City Day | 23<br>Stuttgart City Day |
| 24  | 25<br>Stuttgart City Day          | 26<br>Stuttgart City Day | 27<br>Stuttgart City Day | 28<br>Stuttgart City Day | 29<br>Stuttgart City Day | 30<br>Stuttgart City Day |

U.S. ARMY USAG Stuttgart Priorities Calendar October 2025

| TUES                     | WED                      | THU                      | FRI                      | SAT                      |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1<br>Stuttgart City Day  | 2<br>Stuttgart City Day  | 3<br>Stuttgart City Day  | 4<br>Stuttgart City Day  | 5<br>Stuttgart City Day  |
| 6<br>Stuttgart City Day  | 7<br>Stuttgart City Day  | 8<br>Stuttgart City Day  | 9<br>Stuttgart City Day  | 10<br>Stuttgart City Day |
| 11<br>Stuttgart City Day | 12<br>Stuttgart City Day | 13<br>Stuttgart City Day | 14<br>Stuttgart City Day | 15<br>Stuttgart City Day |
| 16<br>Stuttgart City Day | 17<br>Stuttgart City Day | 18<br>Stuttgart City Day | 19<br>Stuttgart City Day | 20<br>Stuttgart City Day |
| 21<br>Stuttgart City Day | 22<br>Stuttgart City Day | 23<br>Stuttgart City Day | 24<br>Stuttgart City Day | 25<br>Stuttgart City Day |
| 26<br>Stuttgart City Day | 27<br>Stuttgart City Day | 28<br>Stuttgart City Day | 29<br>Stuttgart City Day | 30<br>Stuttgart City Day |



## Directorate of Plans, Training, Mobilizations and Security

### Contact Us

Mr. Kyle Kouri  
(Director)

314-596-1330

kyle.d.kouri.civ@army.mil

### Contact Us

Mr. Brian Buechner  
(Deputy)

314-596-2025

brian.l.Buechner.civ@army.mil

*DPTMS Operations Group E-mail Box:*

[usarmy.stuttgart.id-europe.mbx.dptms-operation@army.mil](mailto:usarmy.stuttgart.id-europe.mbx.dptms-operation@army.mil)



WE ARE THE ARMY'S HOME



# Directorate of Human Resources (DHR)

## Director of Human Resources



**Dennis Heaney**

- Provide HR support and personnel services to military and civilian personnel across the Garrison.
- Allow Mil/Civ Garrison personnel access to necessary services for:
  - Postal services
  - Identification cards
  - Passports
  - In/out processing
  - Military transition assistance
  - Awards
  - Extensions
  - Family services
  - Retirement services
  - Casualty support
  - Military records
  - Workforce development
  - Community readiness and resilience
  - Grief & substance abuse support
  - Education counseling and testing



- **When will there be more staffing for the Robinson Barracks Post Office?**
- **Background:**
  - **Post Offices are severely under-manned due to:**
    - Hiring freeze, deferred resignations, retirements, normal resignations and illnesses
  - **Postal employee leaves occur in the spring/summer due to holiday season (October – February) surge**
  - **Hiring freeze anticipated to possibly end 31 Dec 2025**
- **Potential Relief:**
  - **Borrowed Military Manpower (BMM)**
  - **Local National Hiring Freeze end in near term**





Postal employees are federal employees who are not exempt from the government hiring freeze unlike USPS employees.

We are at the point where postal services must be reduced at locations to ensure the essential function of delivering mail remains our highest priority. The Patch and Panzer Post Offices will offer a modified finance service based on the availability of postal personnel. Customers must utilize a prepaid USPS label and customs form to be considered click n ship and present their ID before dropping off their package. Pre-paid parcels are parcels with postage that has been paid prior to being accepted by the Finance Postal Clerk some examples are Pirate Ship, pre-paid USPS Click-n-Ship and Shippo. Customers are also encouraged to order stamps directly from USPS or purchase stamps/money orders from alternate sources AAFES (stamps) or the Community Bank, Service Credit Union (money orders).

Postal operations in the past have been sustained by using a bridging strategy utilizing the combination of Seasonal Hire personnel, BMM and lastly Volunteers (November- January Time frame). This strategy is no longer available to us. In addition, Seasonal Hire personnel, BMM and Volunteers can only perform limited duties, for example breaking down letter mail and magazines which require little training or no mail accountability. The basic task of delivering packages to customers requires use of a password protected automated device that cannot be shared with other co-workers due to the regulatory requirement to maintain mail accountability.

Some issues we currently face are the length of time it is taking to complete the hiring process (external). The turnover rate is relatively high now, noting 3 losses in the last two quarters. The severe shortage of personnel and Holiday Mail Season requirements complicates our employee's ability to use earned leave or to mitigate unforeseen illness. USAG Stuttgart Postal Ops are conducted at 7 separate locations (4 Mail Rooms, 3 Post Offices and 1 Official Mail Center) spread between Robinson Barracks, Kelley Barracks, Patch Barracks and Panzer Kaserne.

Based upon the manning of other locations, USAG Stuttgart is desperately undermanned.

Mail Priority must be given to incoming mail vs outgoing mail:

Calendar Year 24 - Parcels Delivered: 394,803    Parcels Dispatched: 66,996





# Directorate of Human Resources (DHR)

## Contact Us

Dennis Heaney

DSN: (314) 596-2999

Comm: +49 9641-70-596-2999

Email: [dennis.s.heaney.civ@army.mil](mailto:dennis.s.heaney.civ@army.mil)

## Contact Us

Ashley Dean

DSN: (314) 596-2874

Comm: +49 9641-70-596-2874

Email: [ashley.m.dean21.civ@army.mil](mailto:ashley.m.dean21.civ@army.mil)



WE ARE THE ARMY'S HOME



## **Directorate of Public Works (DPW)**

DPW is responsible for the garrison's Infrastructure, energy, and environment, including:

- Master planning;
- Maintenance and improvement of installation real property;
- New construction and improvements to facilities and grounds
- Energy compliance and management programs;
- Environmental compliance; and
- Management of Army Family Housing and Army Barracks Management Program.

**Acting Director/Deputy  
Jean Pierre (JP) Messier**



WE ARE THE ARMY'S HOME



## **DPW Divisions & Branches**

### **Business Operations and Integrative Development (BOID) - Ms. Yamilka Pinero Medina**

- Annual Work Plan; Budget Compliance; Work Planning and Induction
- Ensures efficient use of resources across the garrison by managing DPW's budget and overseeing project work orders, ensuring sustainment of facilities and infrastructure that directly supports soldiers, families, and civilians.
- Strengthens quality of life for the community through oversight of funding for projects and services that keep housing, workspaces, and community areas safe, functional, and responsive to the needs of residents.

### **Engineering - Mr. Terry Walker**

- Manage design and construction of vertical and horizontal engineering projects
  - **AFH & GFOQ:** Anja Reusch
  - **Garrison Support:** Simone Reger

### **Environmental - Ms. Anja Emmenecker**

- Environmental Compliance, Conservation, and Restoration/Remediation

### **Executive Housing - Ms. Sonja Upchurch**

- General Flag Officers Quarters Oversight and Management

### **Housing Division - Ms. Madeleine Bates**

- Army Family Housing Management; Army Barracks Management; Furnishings Management, Off Post Referral Services (Private Rentals)
- The USAG Stuttgart Housing Office plays a critical role in supporting Service Members, US Government Civilians, and their families by facilitating access to quality housing, both On and Off Post
- On Post we manage over 1300 family housing units and over 700 unaccompanied housing units.
- We provide Off Post house hunting support, lease reviews, and negotiate disputes between landlords and tenants.
- Additionally, we offer temporary furnishings and permanent issue appliances to our customers.
  - **Housing Support Office:** Joshua Faulkner
  - **Unaccompanied Housing:** Ana Colton
  - **Facilities:** Stephen (Mark) Kosaka
  - **Furnishing Management Office:** Richard Wodrich

(continued...

## Master Planning - Ms. Christi Fiske

- Real Property Management, Garrison Space Utilization, Mapping & GIS
- Shapes the Future: The Master Planning Division develops and maintains the long-range Installation Development Plan, guiding sustainable growth and ensuring efficient use of land and facilities to meet the evolving needs of our community.
- Enhances Quality of Life: Through comprehensive planning, the Division advocates for and facilitates projects that improve community infrastructure and overall quality of life for service members, civilian employees, and families.
  - **Real Property:** Harry Schmitt
  - **Master Planning:** Renee Ferguson
  - **GIS/Mapping:** Anil Minhans

## Operations & Maintenance (O&M) - Mr. Salam Othman

- Contract Oversight for BASOPS, Custodial, and Tree Trimming; In-House (Shops) Facility Maintenance and In-House (Shops) Roads & Grounds Maintenance; Utility Management; and Installation Coordinators
- **Contracts:** Dimitrios Serkelidis
- **Utilities:** Fortune Edmond
- **BASOPS CORs:** Rich Thorne
- **Installation Coordinators:**
  - Serve as the primary point of contact for coordinating and integrating a wide range of services and support functions across the Installation. They ensure the Garrison effectively supports the needs of its assigned units, tenants, and the military community.

## Projects - Patch

### – Completed

- Sewer Line Replacement
- Upgrade District Heat System

### – Ongoing

- Install in Stairwell Housing Rolladens & Balconies
- Water Damage Repairs to Gym Nautilus and Clinic Areas

### – Future

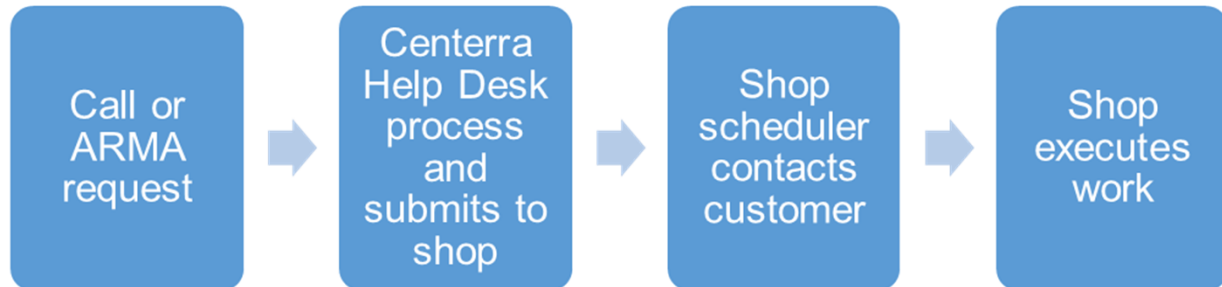
- Alternate ACP w/Visitor Parking and New Traffic Circle
- Stairwell Housing Rebuild

## Major Construction Projects - Garrison

- Panzer Auto Skill Center Construction, Completion Jan 27
- Panzer Commissary Construction, Completion Oct 27
- Robinson Elementary School Construction; Completion May 28



## Work Order Process



- **How to Access ArMA (Army Maintenance)**
  - Online website:
    - <https://www.armymaintenance.com/arma>
  - My Army Post App
- **Who can create ArMA USER Account?**
  - Anyone with a .mil email
  - Other member accounts approved by a Military or Civilian Sponsor



## **DMO (Demand Maintenance Order) = Service Call: Fix Something That's Broken**

- Includes all interiors & exteriors of Infrastructure, Housing, and Utilities
- **Work done by our BASOPS Contractor - Centerra**
  - **Priority 1: Emergency\*\*\**Contact Help Desk for submission***
    - 09641-70-596-6200 or DSN 314-596-6200 or



DSN 115

- Response within 1 hour; complete work within 24 hours
- **Priority 2: Urgent\*\*\*Contact Help Desk for submission**
  - 09641-70-596-6200 or DSN 314-596-6200 or DSN 115
  - Response within 1 day; complete work within 7 days
- **Priority 3: Routine\*\*\*Submit Online via ArMA**
  - [www.armymaintenance.com/arma](http://www.armymaintenance.com/arma)
  - Complete work within 30 days

**For Priority 1 Emergencies,  
Contact the Help Desk.**

**+49 9641-70-596-6200**

**or**

**DSN 314-596-6200**

**or**

**DSN 115**



## Kelley Barracks

- Jerry Rush [jerry.l.rush.civ@army.mil](mailto:jerry.l.rush.civ@army.mil)  
Cell: +49 162-102-2024

## Panzer Kaserne

- Bethany Darby [bethany.v.darby.civ@army.mil](mailto:bethany.v.darby.civ@army.mil)  
Cell: +49 162-297-6042

## Patch Barracks

- Lester Williams [lester.l.williams6.civ@army.mil](mailto:lester.l.williams6.civ@army.mil)  
Cell: +49 162-105-0769

## Robinson Barracks

- Victor Calcano [victor.a.calcano.civ@army.mil](mailto:victor.a.calcano.civ@army.mil)  
Cell: +49 162-297-6045

## Stuttgart Army Air Field

- Jerry Rush [jerry.l.rush.civ@army.mil](mailto:jerry.l.rush.civ@army.mil)  
Cell: +49 162-102-2024



**What is the process for determining when appliances are replaced, and can this cycle be shortened to improve quality of life?**

- Residents often see outdated appliances and amenities for example; we still have washers and dryers from 2013 that are inefficient and noisy.

**Is there a plan to improve landscaping and the overall appearance of housing areas?**

- Many residents have raised concerns about the lack of upkeep around housing areas, such as green spaces that are overrun with weeds.

**Would the garrison consider adding benches, seating areas, or other amenities, similar to those outside the headquarters building, to encourage community interaction and improve quality of life for residents?**

- Communal & Social Spaces Shared outdoor spaces are underutilized.

**Is there a timeline or plan for ensuring all housing units receive the same standard of improvements?**

- There seems to be inconsistency in housing upgrades. For example, half the buildings on our street have rolladens installed, while others do not.

**Is the garrison exploring ways to give families more input into their housing assignments so that both preferences and occupancy needs can be better balanced?**

- Housing Preference Options Families have different needs and preferences: some would prefer the cultural experience of living Off Post, while others value the conveniences of On Post housing.



## RESPONSES

- 1.** DA PAM 420-1-1 sets the life expectancy of household appliances at 7-15 years. That does not mean that they must be disposed of after the 15-year mark though. As long as the appliance is functioning **properly**, it can remain in service. If the appliance is not operating properly and it is still within the 7–15-year life expectancy, then it must go through the repair process first. If it is beyond the life expectancy, not working properly, or cannot be repaired then it will be exchanged, and the outdated / inoperable appliance will be disposed of.
- 2.** The current landscaping contract offers limited services for landscaping , namely regular grass cutting and seasonal trimming of hedges and shrubs. The level of service has been increased in the performance work scope of the new contract to address the overall appearance of the grounds. The increased service centers on ensuring the length of grass is kept to a standard. The new contract is being reviewed by higher headquarters now and will then be solicited following approval. Additionally, we encourage residents to take ownership of their common areas and seek ways to make the areas more appealing to them during their residency.
- 3.** Yes, however this is based on available funding. Residents are always encouraged to submit work orders for such requests. Projects will be approved based on type of request and available funding. The USAG has commenced several quality of life projects within the past year such as bike racks, a skatepark, and additional pet relief stations.
- 4.** There is a forecasted construction plan for minor and major renovations in family housing through the next 35 years. Balconies and rolladens are estimated to be complete over the next 5 but this could change as project capabilities and processes are changing across the Army . To find out where your building is currently on the schedule, please email [USAG-Stuttgart-Housing-BLDG-PM@army.mil](mailto:USAG-Stuttgart-Housing-BLDG-PM@army.mil)
- 5.** Assignment of family housing follows the HQ USAREUR Mandatory Assignment Policy which stipulates all families are required to live on base if inventory is available and applies across Europe. Families are placed on the waitlist by the date of departure of the last permanent duty. When inventory is not available or extremely limited and families have similar reporting date, decisions will be made based on family preference and need.

**BOLD:** Yamilka Pinero Medina: [yamilka.pineromedina.civ@army.mil](mailto:yamilka.pineromedina.civ@army.mil)  
DSN: 314-596-6140

**Engineering:** Terry Walker [terry.d.walker36.civ@army.mil](mailto:terry.d.walker36.civ@army.mil)  
DSN: 314-596-6211

**Environmental:** Anja Emmenecker: [anja.emmenecker.ln@army.mil](mailto:anja.emmenecker.ln@army.mil)  
DSN: 314-596-6131

**Executive Housing:** Sonja Upchurch [sonja.j.upchurch2.civ@army.mil](mailto:sonja.j.upchurch2.civ@army.mil)  
DSN: 413-596-6181

**Housing:** Madeleine Bates: [madeleine.bates.civ@army.mil](mailto:madeleine.bates.civ@army.mil)  
DSN: 314-596-2224

**Master Planning:** Fiske, Christine Fiske: [christine.l.fiske2.civ@army.mil](mailto:christine.l.fiske2.civ@army.mil)  
DSN: 314-596-6241

**O&M:** A K (Salam) Othman [abdulsalam.k.othman.civ@army.mil](mailto:abdulsalam.k.othman.civ@army.mil)  
DSN: 314-596-6250

When calling from civilian line, dial **09641-70-596-** and then the last four digits.



WE ARE THE ARMY'S HOME





## DPW - Housing Division

### Contact Information

**Government:** (On & Off-Post)

Email: [usarmy.stuttgart.id-europe.mbx.dpw-hso@army.mil](mailto:usarmy.stuttgart.id-europe.mbx.dpw-hso@army.mil)

Telephone Number: (DSN) 314-596-2230

**Unaccompanied Housing:**

Email: [usarmy.stuttgart.id-europe.mbx.dpw-hsg-uph@army.mil](mailto:usarmy.stuttgart.id-europe.mbx.dpw-hsg-uph@army.mil)

Telephone Numbers: (DSN) 314-596-2871 / 2214 / 2275

**Furnishings Management Office:**

Email: [usag-Stuttgart-fmo-warehouse@army.mil](mailto:usag-Stuttgart-fmo-warehouse@army.mil)

**Contractor:** (Off-Post Services)

Email: [usarmy.stuttgart.id-europe.mbx.dpw-hsg-off-post@army.mil](mailto:usarmy.stuttgart.id-europe.mbx.dpw-hsg-off-post@army.mil)

Telephone Numbers: (DSN) 314-596-2318/2521/3484/3485/3784

When calling from civilian line, dial **09641-70-596-** and then the last four digits.

WE ARE THE ARMY'S HOME





# DPW - Housing Division

## Family HSG



## Unaccompanied HSG



## Furnishings Mgmt



WE ARE THE ARMY'S HOME



# Directorate of Emergency Services

## Director of Emergency Services



MAJ Daniel Jimenez  
Director of Emergency Services, USAG Stuttgart

## MAJ Daniel Jimenez

**MISSION:** Provide the community with the highest quality of services through Physical Security, Law Enforcement, Fire Protection/Prevention efforts.

**PRIORITIES:** Life, Health, Personnel Safety and Security

**TASKS:**

- Controlling installation access; Responding to police, fire and medical emergencies;
- Ensuring community members feel safe and have a common understanding of shared responsibility; and
- Maintaining a safe and secure community across five military installations.



WE ARE THE ARMY'S HOME



DES tasks include but are not limited to installation access control, responding to calls for assistance to support police emergencies, fire emergencies and medical emergencies. We strive to maintain a safe and secure community ensuring community members feel safe and have a common understanding of shared responsibility as they live, work and play on our five geographically separated facilities.

## Law Enforcement & Traffic Safety

- Speed Enforcement
- Traffic flow and pedestrian safety

## Fire Safety

- Fire and safety inspections in CYS facilities

## Access Control

- Processing installation access to Fall Bazaar vendors

## Training

- Combined active-shooter training with 554th MPs and Polizei and Bundeswehr
- Support of DoDEA lock down drills
- Enhanced Protection Operation Exercise



- Active shooter training builds confidence and increases capability between US MP Forces and Host Nation Law Enforcement.
- DoDEA Lock Down Drills are a yearly requirement; we participate to advise and ensure familiarity with all DoDEA emergency action plans.
- We continually look for ways to improve our security posture, these exercises assist USAG Stuttgart to be better prepared should an actual event occur.
- Increased pedestrian and traffic due to beginning of school year.

## **Directorate of Emergency Services**

- Installation Access for Halloween
- Safety during Fest
- Child Supervision
- Crime Prevention Month
- Domestic Violence Awareness Month
- Fire Prevention Week



WE ARE THE ARMY'S HOME



- Candy may only be given out at the bottom of the stairwells. If there is no station at the bottom of the stairwell, do not enter and begin knocking on doors.

**•No new visitor sign-ins will be authorized from noon – 8 p.m. on Oct. 31 across all USAG Stuttgart installations.**

- You may sign in escorted guests at any installation (for up to 30 days) prior to Oct. 31. Guests must be present with appropriate ID at the time of sign-in and can only enter the installations with the same DoD ID card holder sponsor listed on their pass.

Fest- Don't drink and drive

German Laws – DUI 0.5 is the legal limit. Polizei may forcefully draw blood.

Traffic accidents in Germany- Off post you are required by our HN laws to stay at the scene of the crime. Then notify the MP Station.

Lost identification/Stolen identification- will require a police report. You may also need to be escorted into the installation because you will need two forms of identification to access the installation (use your chain of command).

Child Supervision: USAREUR-AF 608-18-1 (Child and Youth Supervision)

Different Age Categories of Supervision- 5-6 years old (no & yes) to outside unsupervised

Crime Prevention- Awareness and proactive activities to prevent crime. Listen to AFN Command Update tomorrow.

Domestic Violence Awareness Month- Unacceptable and the action/inaction (commission or omission of behavior can be domestic violence). There are many members of the community who have a duty to report suspected domestic violence.

Fire Prevention (5-11 Oct)- We all have a role in fire prevention. We will be educating and engaging with the DoDEA schools. An upcoming AFN Command Update.

**Directorate of Emergency Services**

**EMERGENCY CONTACT NUMBERS**

**Fire Emergency: 112**

**Law Enforcement Emergency: 110**

**MP Desk**

**DSN: 314-596-3102**

**Commercial: +49 9641-70-596-3102**

Always report incidents to the MP Desk, we will respond.

## Contact Us

MAJ Daniel Jimenez

DSN: 314-596-3001

CIV: +49 7031-15-3001

Email:

[daniel.jimenez6.mil@army.mil](mailto:daniel.jimenez6.mil@army.mil)

## Contact Us

MSG Carlos Boggs

DSN: 314-596-6060

CIV: +49 7031-15-6060

Email:

[carlos.r.boggs.mil@army.mil](mailto:carlos.r.boggs.mil@army.mil)



WE ARE THE ARMY'S HOME





- When will the back pedestrian gate on Kelley Barracks be able to be used again?
- What can be done about the “noisy, undisciplined, and disrespectful students” at the Panzer Food Court?



**ESPG** - The ESPGs at Kelley were down most of the summer due to fear of the heat destroying the equipment or, even worse, someone getting stuck in it without an air conditioner. The air conditioner was connected on 12 Aug 2025, and I have not received any reported issues for the Kelley ESPGs themselves being down. The only service order we have put in for all of USAG Stuttgart's ESPGs since 01 Aug 2025 was for the ESPG at Robinson for its intercom not working. We have had a couple of times where DBIDS went down, and we had to contact DMDC-Europe to restart the services.

### **Common Issues**

Weather – Rain and snow

DBIDS updates at 0100-0200 EST, which is 0700-0800 CET, causing the system to go down

DBIDS outages

People not having their fingerprints in the system (To get this fixed, they need to talk to the DEERS Office to update their accounts), and the guards aren't supposed to override the system if they do not have fingerprints in the system, because we need to verify through biometrics that they are the person on the card.

Good Note: The AI that recognizes bikes and strollers has been turned on, so we should see fewer issues involving them.

**FOOD COURT** – What do you think we should do about children at the food court. Is this an issue for the many of you. We need your assistance – if you have children who frequent the food court after school ensure they understand what appropriate behavior is expected by other community members. DES will be increasing MP Patrols to inform and control as needed, this alone will not solve this challenge, we will need parents to be actively engaged to change this type behavior.



**Joe Johnson**  
Director, Family & Morale,  
Welfare and Recreation



**Jim Rose**  
Deputy Director



**Jamie Ruffini**  
Child and Youth  
Services (CYS)



**Christine Donovan**  
Army Community  
Service (ACS)



**Angela Frasier**  
Business Operations  
& Community Recreation  
Division (BRD)



**John Hamilton**  
NAF Support Division  
(NSD)

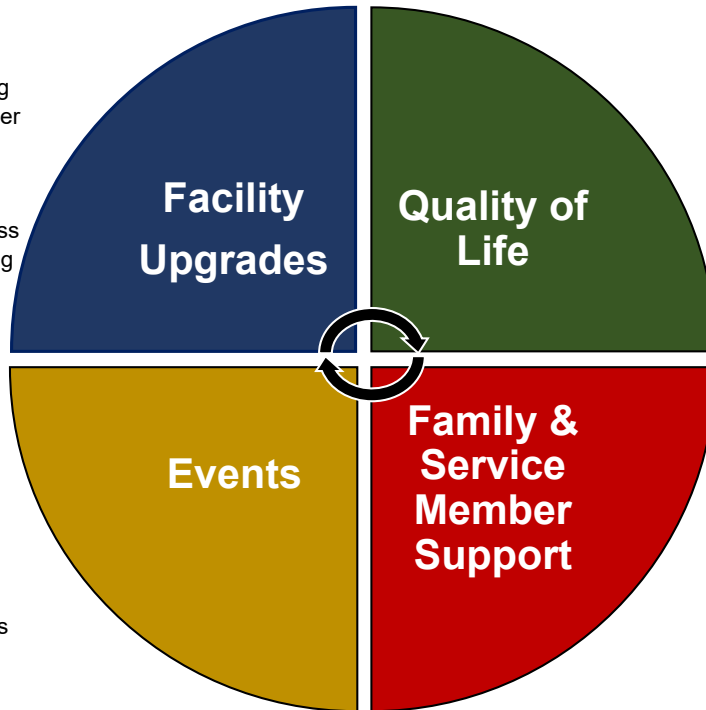




# DFMWR Giving Back

## Reinvesting in the USAG Stuttgart Community

- **Bowling Center**  
-Scoring/Pinsetters
- **Golf Course**
- **Patch CDC Phase II**
- **Fitness Centers**  
-Panzer/Kelley new court flooring  
-Patch new court flooring/bleacher funded
- **Storage Containers**
- **Panzer**  
-Converting baseball field to grass multipurpose field behind building 2915  
-New Auto Skills Center
- **Kids Bowl Free**  
-3,479 Coupons redeemed
- **Frosty Fest**
- **Independence Day**  
-Bounce Houses,  
-Food/Vendors, Kids activities, Fireworks
- **Armed Forces Entertainment**  
-Dallas Cowboys Cheerleaders  
-Concerts



- **HUB Middle School Teen Center**  
-Building teen and family partnership
- **Sensory Santa**
- **Functional Administrators**  
-Home Based Business  
-Private Organizations
- **Arts and Crafts**  
-Resiliency in Art
- **Adult Sports Programs**
- **Husky Field High School Football Games**
- **Fitness Center Support of DoDEA BOSS**
- **Army Emergency Relief Fund**  
-Distributed over \$76K for support
- **Child and Youth Services**  
-Part Day Care options expanded  
-Parents Night/Day out resumed
- **Patch Library**  
-Youth Summer Reading program (400 registered)
- **Teen Services**  
-ACS Resume Building



WE ARE THE ARMY'S HOME



- 4 Pillars of MWR Services
  - **Facility Upgrades of over 23 Million Dollars!!**
    - Bowling Center improvements inside and out
    - New Fitness Center Courts and other improvements
    - Auto Skills Center on Panzer
  - To the **RIGHT – One of our main focus areas – QUALITY OF LIFE**
    - HUB Middle School Teen Center – Focus on building teen and family cohesiveness through fun programming experiences
    - We gladly helped out DoDEA, during their football field renovation, and stepped up to provide a venue at Husky Field for the 2025 Football Season.
  - **Moving on to our next Pillar, or piece of the pie, for those of you who might be hungry.....**
    - AER provided over 76k in support to our Service Members this FY
    - We were also excited to expand our childcare services to include Part-day care as well as Parents' Night and Day Out
  - **Our Final Pilar is all about FUN!** - Where we've listed some of our main events that help bring our community together!



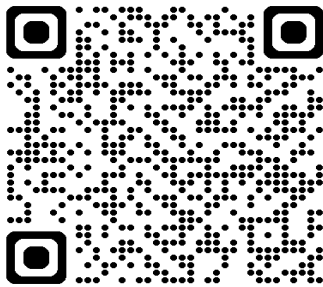
# DFMWR Looking Forward

## Upcoming Ways to get Connected



September 2025

- **CYS Harvest Fest**
  - 20 SEP 25
  - Panzer Parade Field
- **Fall Bazaar**
  - 26-28 SEP 25
  - Panzer Parade Field



October 2025

- **Heart Global**
  - 3-5 OCT 25
  - Stuttgart High School
- **BOSS BBQ**
  - 17 OCT 25
  - Swabian Community Activity Center
- **Great Pumpkin Run 5K**
  - 18 OCT 25
  - Swabian Community Activity Center
- **Halloween Spook-Tacular**
  - 31 OCT 25
  - Galaxy Bowling Center



November/December 2025

- **AFE Pro-Blitz Indianapolis Colts Cheerleaders**
  - 15 NOV 25
  - Swabian Community Activity Center
- **Frosty Fest & Army vs. Navy Football Game**
  - 5 DEC 25
  - Galaxy Bowling Center & Panzer Turf Field
- **Ugly Sweater Run**
  - 6 DEC 25
  - Swabian Community Activity Center

For More Details: <https://stuttgart.armymwr.com/>



Mark your calendars for next weekends CYS Harvest Fest – Followed by the Fall Bazaar where you can already start your Holiday Shopping.


Visit our FMWR website for a full list of all of our programming and events! Either follow the QR code or type in the website at the bottom of the slide.

**Unique to Overseas FMWR**




**Army  
Community  
Service**


**Lending Closet**

 (0)964170-596-3362

**Home Based Businesses**


 (0)964170-596-3362

**Host Nation Tours/  
Translation Services**


 (0)964170-596-3362

**Child and  
Youth Services**

**SKIES Program**


 09641-70-596-6281

**Largest CYS Youth Sports  
Program in Europe**


 (0)964170-596-2617

**Business and  
Recreation  
Division**


**VAT/UTAP Office**

 (0)964170-596-2617


**Remonon App**

 (0)964170-596-3678


**Stuttgart Theater Center**

 (0)711-729-3055


**Panzer & Kelley Army  
Lodging**

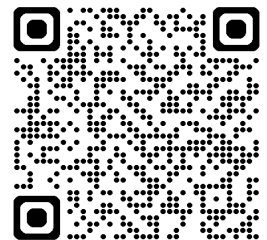
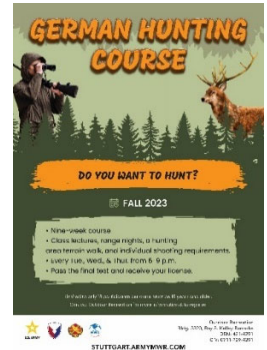
 (0) 964170-596-3490

**German Hunting & Fishing  
Course**

 (0)711-729-4291

**Extensive MWR Tours**

 (0)964170-596-2104



Being overseas can sometimes be difficult. Here's some services that we offer Servicemembers and their families while enjoying all that Europe has to offer.

# Army Community Service (ACS)



Christine Donovan  
Army Community Service  
(ACS)

## Family Advocacy Program

- Child Abuse Prevention and Reporting
- Domestic Abuse Victim Advocacy (24/7 Hotline)
- Education and Prevention
- Incident Determination Committee
- Military and Family Life Counselors
- New Parent Support
- Problematic Sexual Behavior Among Children and Youth

## ACS Readiness Program

- Army Family Action Plan
- Army Family Team Building
- Employment Readiness
- Home-Based Business
- Exceptional Family Member Program
- Financial Readiness and Army Emergency Relief
- Information & Referral
- Mobilization and Deployment Program
- Relocation Readiness
- Survivor Outreach Services
- Volunteer Services

### Top Priorities

- Prevent Harmful Behaviors & Promote Healthy Skills/Habits that Support Readiness of Service Members & Thriving Families
- Ensuring ACS Programs are part of Unit Culture
- Healthy Relationships and Parenting Skills



WE ARE THE ARMY'S HOME





# Business Operations & Community Recreation Division (BRD)



Angela Frasier  
Business Operations &  
Community Recreation  
Division (BRD)

## Patch

- Arts and Crafts Center
- Better Opportunities for Single Service Members (BOSS)
- Car Wash
- Swabian Community Activity Center
- Library
- Java Café
- Army Recreation Machine Program
- Physical Fitness Center

## Panzer

- Panzer Hotel
- Army Recreation Machine Program
- Galaxy Bowling and Entertainment Center
- MWR Tours
- Physical Fitness Center
- Speedy Lube
- Vehicle Resale Lot

## Kelley

- Kelley Hotel
- Army Recreation Machine Program
- Auto Skills Center
- Broadway Café
- Car Wash
- Kelley Club
- Kelley Woodshop
- Outdoor Recreation
- Physical Fitness Center
- Stuttgart Theatre Center

## Airfield

- Auto Skills Disposal

## Robinson

- Physical Fitness Center

## Other

- Golf Course (Kornwestheim)

## Top Priorities

- Enhance Community Programming and Events
- Establish Swabian Community Activity Center



# Child and Youth Services (CYS)



**Jamie Ruffini**  
Child and Youth  
Services (CYS)

## Robinson

- School Age Center
- Part Time Preschool

## Patch

- Child Development Center
- CYS Annex
- Parent and Outreach Services
- School Liaison Officer
- SKIES Unlimited Office
- School Age Center
- HUB Middle School Teen Center
- CYS Administration Offices

## Kelley

- Child Development Center
- School Age Center

## Panzer

- Child Development Center
- School Age Center
- Youth Center
- Youth Sports and Fitness Office

**\*\*SKIES Unlimited Classes and Youth Sports are offered on all 4 Installations.**

## Top Priorities

- Increase staffing, increase filled program spaces, staff retention
- Design and Renovation of Patch CDC – Phase 2 and additional projects
- CYS and Garrison Training requirements



## Safety Manager



**Rachael Long**

- ***Safety is a Command Responsibility***
- **“Protect People & Prevent Loss”**
  - Prioritize, utilize, and promote Risk Management
  - Workplace Safety Inspections (OSHA)
  - Mishap Prevention, Investigation, Reporting
  - Public, Family, Child/Youth, Off-Duty Recreation, and Seasonal Safety
  - Explosives Safety Management
  - Motorcycle Safety

POC: Rachael Long, Garrison Safety Manager, DSN 596-3832, [rachael.l.long.civ@army.mil](mailto:rachael.l.long.civ@army.mil)



WE ARE THE ARMY'S HOME



## Contact Us

Rachael Long, Garrison Safety Manager

**Panzer Kaserne, Bldg. 2948, 3<sup>rd</sup> Floor**

**Comm:** +49 9641-70-596-3832

**DSN:** (314) 596-3832

[rachael.l.long.civ@army.mil](mailto:rachael.l.long.civ@army.mil)



## Other Numbers

**Comm:** +49 9641-70-596-3132 / 3133 / 3134

**DSN:** (314) 596-3132 / 3133 / 3134



## Any Questions?



WE ARE THE ARMY'S HOME



# Religious Support Office

## Garrison Chaplain



**Chaplain (COL) David  
Curlin**

### USAG STUTTGART RELIGIOUS SUPPORT MISSION

The USAG Stuttgart Religious Support Office (RSO) exists to protect and provide for the free exercise of religion among Soldiers, Families, and DA Civilians across our garrison. Through worship, counseling, and religious education, we help people connect more deeply—with God, with one another, and with the community. We plan and execute the Garrison Commander's Religious Support Program and equip Unit Ministry Teams (UMTs) to build a spiritually strong, mission-ready force.

### USAG STUTTGART RELIGIOUS SUPPORT VISION

We envision a spiritually connected community—where Soldiers and Families live with deeper faith, greater confidence, and unshakable hope. We strengthen the soul of the force by fostering relationships, sustaining spiritual fitness, and cultivating a culture where people are equipped to live purposefully and counter-culturally, ready to serve at a moment's notice.

### DISTINCTIVES

- Strategic partnerships with local churches
- Support for joint and multinational commands across EUCOM, AFRICOM, SOCEUR, SOCAFRICA, and MARSOF
- High-impact ministry despite limited manpower
- A growing network of hope across our diverse and dynamic community

### ASPIRATIONS

May every Soldier and Family in Stuttgart see the RSO as a community of hope, a source of connection, and a wellspring of truth in a time of uncertainty.

### USAG STUTTGART RELIGIOUS SUPPORT ABIDING PRINCIPLES

- People and relationships matter
- Humility and selfless service
- Responsive and relevant support
- Virtuous leadership
- Excellence in service and communication
- Intentional systems and processes
- Partnerships with local pastors and para-church ministries
- Respect for spiritual diversity

### CHAPLAIN CORPS PRIORITIES

#### PEOPLE & COMMUNITY

**PEOPLE** are the Army's greatest strength and most valuable asset. The Chaplain Corps' priorities are **PEOPLE** and **COMMUNITY**.

### USAG STUTTGART RELIGIOUS SUPPORT LINES OF EFFORT

**READINESS:** The RSO will provide **Training, Crisis Response** and **Pastoral Care Counseling** so Chaplains, Soldiers and Families are spiritually equipped for life, leadership, and the rigors of war. A spiritually fit Soldier is a more lethal Soldier—anchored in truth, purpose, and peace.

**REVITALIZATION:** The RSO will provide **Worship Services, Religious Education** and **Soldier & Family Ministry**—not just on post, but in partnership with over a dozen local English-speaking congregations. We invite local congregations to connect with us in attempt to revitalize our community.

**RESOURCING AND REACH:** The RSO stewards Congressional and chapel funds to fulfill **Statutory Requirements, Contracts, Training** and **Community-Building Events**—empowering UMTs to lead well.



WE ARE THE ARMY'S HOME



# Religious Support Office Update

## 2025 Religious Schedule

Providing Comprehensive Religious Support for USAG Stuttgart

### PROTESTANT

#### Robinson Chapel

Sun 1000 Contemporary Service  
Sun 1600 WELS Lutheran Service  
(first Sunday of month)  
Mon 1900 Men's Bible Study  
Thu 0930 Women's Ministry

#### Patch Chapel

Sun 1000 Sunday School (Adults)\*  
Sun 1100 Traditional Service  
Sat 1800 Men's Fellowship Group (monthly)

#### Panzer Chapel

Sun 1100 Gospel Service  
Sun 1100 Gospel Children/Teen Bible Study  
Tue 1830 Gospel Skype Bible Study  
<https://join.skype.com/KRGJcJfU4Y4>  
Wed 1830 Gospel ABIDE Men's Fellowship  
Thu 1830 Gospel Worship Team Rehearsal  
Sat 1000 Gospel Prayer Meeting Spiritual Readiness Center

### Protestant Women of the Chapel (PWOC)

Tue 0900 Panzer Chapel\* Tue 1830 Panzer Chapel\*

### Additional Protestant Religious Education Programs

|                                                      |                                                   |
|------------------------------------------------------|---------------------------------------------------|
| Sun 1630 AWANA International Baptist Church          | Tue 1830 LDS Institute Spiritual Readiness Center |
| M-F 0645 LDS Seminary Panzer Chapel*                 | Wed 1200 Prayer on Patch Gazebo next to chapel    |
| Mon 0800 Mom's in Prayer Panzer Chapel*              | Thu 0630 Kelley Men's Fellowship                  |
| Mon 1800 LDS Family Night Spiritual Readiness Center | Kelley Barracks German Kantine                    |
|                                                      | Thu 1830 LDS Youth Panzer Chapel                  |

### Club Beyond

Wed 1545 High School Bible Study Panzer Chapel\* Thu 1345 Middle School Club\*  
Spiritual Readiness Center

### High School

Tue 1100 High School Lunch Panzer Fitness Center Gym\*

### Other Points of Contact

|                             |                         |                       |                                                                                              |
|-----------------------------|-------------------------|-----------------------|----------------------------------------------------------------------------------------------|
| Buddhist DRGL               | Vacant                  | +49 09641 70 596 3030 | <a href="mailto:emily.a.tabbutt.civil@army.mil">emily.a.tabbutt.civil@army.mil</a>           |
| Catholic Parish Coordinator | Emily Tabbutt           | +49 09641 70 596 3030 | <a href="mailto:elisebeth.d.stephens.civil@army.mil">elisebeth.d.stephens.civil@army.mil</a> |
| Catholic REC                | Erin Healey             | +49 09641 70 596 3030 | <a href="mailto:erin.c.healey2.civil@army.mil">erin.c.healey2.civil@army.mil</a>             |
| Club Beyond                 | Nic Caspio/Keller-Lowin |                       | <a href="mailto:Stuttgart@clubbeyond.org">Stuttgart@clubbeyond.org</a>                       |
| CWOC President              | Cathy Buckingham        |                       | <a href="mailto:cwocstuttgart@gmail.com">cwocstuttgart@gmail.com</a>                         |
| Islamic/Muslim DRGL         | Dazi Itikhar            |                       | <a href="mailto:qazi.m.itikhar.civil@mail.mil">qazi.m.itikhar.civil@mail.mil</a>             |
| Jewish DRGL                 | Andrea Ford             |                       | <a href="mailto:andrea.frieling.ford@gmail.com">andrea.frieling.ford@gmail.com</a>           |
| Knights of Columbus         | James Stworzydlak       |                       | <a href="mailto:KofC87828X@gmail.com">KofC87828X@gmail.com</a>                               |
| Latter Day Saints DRGL      | LTC Matt Young          |                       | <a href="mailto:dragonlee879@gmail.com">dragonlee879@gmail.com</a>                           |
| OCF                         | Vacant                  |                       |                                                                                              |
| Pagan DRGL                  | Wendy Wright            |                       | <a href="mailto:sacredcirclesstuttgart@gmail.com">sacredcirclesstuttgart@gmail.com</a>       |
| PWOC President              | Julie Evans             |                       | <a href="mailto:julicevans@gmail.com">julicevans@gmail.com</a>                               |
| AFRICOM Command Chaplain    | CH (COL) Karen Meeker   |                       |                                                                                              |
| EUCOM Command Chaplain      | Ch (Col) Christian Chae |                       |                                                                                              |
| Garrison Chaplain           | CH (COL) Dave Curtin    |                       |                                                                                              |
| SOCAF Command Chaplain      | CH (LTC) Jan Binder     |                       |                                                                                              |
| SOCEUR Command Chaplain     | CH (LTC) Cody Vest      |                       |                                                                                              |
| On Call Duty Chaplain       |                         |                       |                                                                                              |

+49 0172-577-3751

Last Updated 08 SEP 2025



U.S. Army Chaplain  
Corps—  
USAG Stuttgart



For more information about any of the services offered, please contact the Religious Support Office at: +49 09641 70 596 3076

DSN 314 596 3076 or email us at [usarmy.stuttgart.id.europe.mbx.rso-events@army.mil](mailto:usarmy.stuttgart.id.europe.mbx.rso-events@army.mil). Visit us online at <https://home.army.mil/stuttgart/index.php/my-garrison/all-services/religious-support-office>

### Legend:

\* - Indicated study groups are scheduled to compliment school

### Online Diving:



### International English Speaking Churches:



WE ARE THE ARMY'S HOME



# Religious Support Office Update

## 2025 Religious Schedule

Providing Comprehensive Religious Support for USAG Stuttgart

### CATHOLIC

<https://sites.google.com/view/htccusagstuttgart/home>

|                                |                          |                                                                                     |
|--------------------------------|--------------------------|-------------------------------------------------------------------------------------|
| <b>Mass</b>                    |                          | <b>Eucharistic Adoration/Reconciliation</b>                                         |
| Sun 0900                       | Patch Chapel             | Tue 1700 Panzer Chapel (first Tuesday of month)                                     |
| Sun 1215                       | Robinson Chapel          | Patch Chapel (second Tuesday of month)                                              |
| Mon 1145                       | Patch Chapel (Spanish)   | Robinson Chapel (third Tuesday of month)                                            |
| Tue 1145                       | Patch Chapel             | Patch Chapel (fourth Tuesday of month)                                              |
| Wed 1145                       | Kelley Fellowship Center |                                                                                     |
| Thu 1145                       | Panzer Chapel            | <b>Catholic Education</b>                                                           |
| Sat 1700                       | Panzer Chapel            | Sun 1030 Faith Formation Spiritual Readiness Center*                                |
|                                |                          | Sun 1030 Order of Catholic Initiation for Adults (OCIA) Spiritual Readiness Center* |
| <b>Rosary</b>                  |                          | Wed 1800 Knights of Columbus Patch Chapel Annex (first Wednesday of the month)      |
| 30 minutes prior to all Masses |                          | Sat 0630 That Man Is You (TMIY) Patch Chapel Annex                                  |

### Catholic Women of the Chapel (CWC)

|          |                  |          |                  |
|----------|------------------|----------|------------------|
| Mon 0930 | Robinson Chapel* | Tue 1630 | Panzer Chapel*   |
| Tue 0930 | Patch Chapel*    | Wed 0930 | Kelley Barracks* |

### Distinctive Religious Groups

|                                      |  |                                          |
|--------------------------------------|--|------------------------------------------|
| <b>Buddhist</b>                      |  | <b>Islamic</b>                           |
| Suspended until a DRGL is identified |  | M-Thu 0900-1600 Kelley Fellowship Center |
|                                      |  | Fri 1200 Kelley Fellowship Center        |
| <b>Jewish</b>                        |  | <b>Pagan</b>                             |
| Fri Contact DRGL                     |  | Thu 1900 Spiritual Readiness Center      |

### Chapel Information

|                            |                       |                 |
|----------------------------|-----------------------|-----------------|
| Kelley Fellowship Center   |                       | BLDG# 3352      |
| Panzer Chapel              | +49 09641 70 596 3078 | BLDG# 2940      |
| Patch Chapel               |                       | BLDG# 2305      |
| Religious Support Office   | +49 09641 70 596 3076 | BLDG# 2948      |
| Robinson Chapel            |                       | BLDG# 115 & 116 |
| Spiritual Readiness Center | +49 09641 70 596 3030 | BLDG# 2332      |

U.S. Army  
Chaplain Corps—  
USAG Stuttgart



For more information about any of the services offered, please contact the Religious Support Office at:

+49 09641 70 596 3076  
DSN 314-596-3076 or email us at [usarmy.stuttgart.id.europe.mbx.rso-events@army.mil](mailto:usarmy.stuttgart.id.europe.mbx.rso-events@army.mil) Visit us online at <https://home.army.mil/stuttgart/index.php/my-garrison/all-services/religious-support-office>

#### Legend:

\*- Indicated study groups are scheduled to complement school year.

#### Online Giving:



International English Speaking Churches:



Last Updated 08 SEP 2025

WE ARE THE ARMY'S HOME





## Questions for Religious Support Office

### Contact Us

CH (COL) David Curlin

(+49) 07031153073 or  
314-596-3073

[david.p.curlin.mil@army.mil](mailto:david.p.curlin.mil@army.mil)

Garrison Chaplain

### Contact Us

Mr. Jeffrey Nevin

(+49) 07031153027 or  
314-596-3037

[Jeffrey.m.nevin.civ@army.mil](mailto:Jeffrey.m.nevin.civ@army.mil)

Deputy to the Garrison  
Chaplain



WE ARE THE ARMY'S HOME





# PAO Communications Responsibilities

Advise, Inform and Educate, Influence

## Higher HQs & US Public

- 5 LOEs
- IMCOM, USAREUR, HQDA, DoD priorities
- Mission Partner support

## Stuttgart Military Community

- Programs, services, event
- Amplify partners
- Impacts to services, upcoming events, policy changes, etc.

Inform & Educate

CMD TEAM

Influence

## Mission Partners

- 2 X GCCs
- 4 COCOMs
- Construction & renovation
- **Advocacy**

## Host Nation

- Local elected & civic leaders
- Bundeswehr
- Fire & Police
- **Impacts to local community**
- **Local Media**



WE ARE THE ARMY'S HOME



# PAO Products and Platforms

## DoD Mandated

- DVIDS

## Army/IMCOM Mandated

- CORE
- **My Army Post App**
- IMCOM Enterprise Website ([home.army.mil/stuttgart](http://home.army.mil/stuttgart))

## USAG Stuttgart Platforms

- **StuttgartCitizen.com**
- Social Media Platforms (**Facebook**, Instagram, YouTube)
- AFN Command Update
- Community Town Halls
- ~~Stuttgart Citizen Magazine~~
- ~~USAG Stuttgart App~~

WE ARE THE ARMY'S HOME

COL Edward J. Sanford / 314-596-1300 / [edward.j.sanford2.mil@army.mil](mailto:edward.j.sanford2.mil@army.mil)

46



### StuttgartCitizen.com: **Garrison news site**

- First outlet for all official garrison news
- Ability to publish and update instantly
- Daily, automated, opt-in email summaries

## Other Social Media Pages

### Official Social Media Pages

- Stuttgart Family and MWR
- AFN Stuttgart
- EUCOM Exchange
- DoDEA Schools
- Stuttgart ACS

### Community Facebook Groups

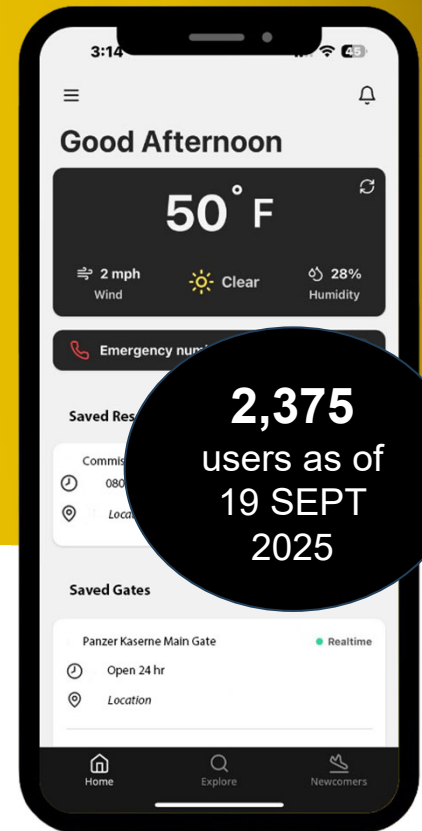
- Stuttgart Friends
- Stuttgart Military Community
- Stuttgart Military Community and Friends
- RB Friends
- Stuttgart Expats

**(We neither manage nor endorse these pages.)**



## My Army Post App

- **Army Mandated all Army Installations Launch MAPA NLT 31 Mar 25**
- Continuously updating information.
- **For Users:** Clean design, easy search, bookmarks, GPS compatible, push notifications, user feedback, call from app
- **For PAO:** No cost to garrison, easy to use, managers can update their content, great support at IMCOM



## USAG Stuttgart App

- We **do not** update this app.
- Will phase out by June 2026.



## Download Now



[usarmy.stuttgart.id-europe.list.pao@army.mil](mailto:usarmy.stuttgart.id-europe.list.pao@army.mil)



# Outlets & Feedback

## INFORMATION OUTLETS

Official Garrison Website  
Stuttgart Citizen Website  
USAG Stuttgart Facebook  
USAG Stuttgart Instagram  
USAG Stuttgart YouTube  
ACS  
MWR – Web & Social  
AFN Eagle 102.3 FM Radio  
My Army Post App  
DVIDS & CORE

## FEEDBACK MECHANISMS

Work Orders  
Official Garrison Facebook Messenger  
Email or Call Us  
Face-To-Face & Online Surveys  
**My Army Post App**  
Facebook Community Groups  
ICE Website: [ice.disa.mil](https://ice.disa.mil)

[Email Us: usarmy.stuttgart.id-europe.list.pao@army.mil](mailto:usarmy.stuttgart.id-europe.list.pao@army.mil)

WE ARE THE ARMY'S HOME



## USAG Stuttgart Public Affairs Office

BLDG 2949 3<sup>rd</sup> Floor, Panzer Kaserne

DSN: 314-596-1400

CIV: +49 9641-70-596-1400

Email: [usarmy.stuttgart.id-europe.list.pao@army.mil](mailto:usarmy.stuttgart.id-europe.list.pao@army.mil)



**Officer in Charge**  
**MAJ Zachary Linnemann**

- **Mission:** Provide professional, ethical, accurate, and timely legal support
- **Who we serve:** Commanders, service members, family members, and qualified civilian employees of the Stuttgart military community.
- **Why:** To ensure command decisions are legally sound, individual legal needs are met, and the community operates in compliance with both U.S. and host nation law.





- Stuttgart continues to increase the number of “Blitzers” (speed cameras) in the local area.
  - As of 28 August, the SLC has processed 3496 traffic tickets/cost demands in 2025.
  - In 2024 this number of actions was reached on 7 November.





## Stuttgart Law Center

### Legal Assistance Front Office

**Location:** Kelley Barracks, Bldg 3312

**DSN:** (314) 591-7593 or (314) 519-7503

**Comm:** +49 (0)9641-70-591-7593 / 7503

**Email:** [usarmy.stuttgart.7atc.mbx.slcla@army.mil](mailto:usarmy.stuttgart.7atc.mbx.slcla@army.mil)

### Hours of Operation:

- **Monday - Wednesday:** 9:00 a.m. - 11:00 a.m. and noon - 4 p.m.
- **Thursday:** 1:00 p.m. - 4:00 p.m.
- **Friday:** 9:00 a.m. - 11:00 a.m. and noon - 3 p.m.
- **\*Note:** We are closed all USAREUR-AF Training Holidays and all US Federal Holidays



WE ARE THE ARMY'S HOME



# U.S. Army Health Clinic (AHC) Stuttgart

## CLINIC COMMANDER



**LTC Sarah E. Baker**

- Provide quality ambulatory care, mental, physical, and oral health and wellness to ensure readiness for +10,000 service members and their families
- Coordinate and facilitate inpatient and specialty care with nearby host-nation medical facilities and DoW partners.
- 18 July 2025: AHC Stuttgart merged with Stuttgart Dental Clinic



WE ARE THE ARMY'S HOME



# Army Health Clinic Stuttgart Updates



- We're hiring!
- Annual Flu Drive  
(coming soon)
- Trunk or Treat



WE ARE THE ARMY'S HOME



## Army Health Clinic Stuttgart Services

- Readiness/Military Medicine
- Allergy & Immunizations
- Armed Forces Wellness Center
- Audiology/Hearing Conservation
- Case Management
- Educational and Developmental Intervention Services (EDIS)
- Exceptional Family Member Program (EFMP)
- Lab & Pathology
- Optometry
- Physical Therapy/Sports Medicine
- Primary Care
- Public Health
- Radiology
- Resource Management/TRICARE Billing/Claims/Referrals
- Patient Administration & Medical Records
- Patient Liaison Services
- Medical Mental Health
- Social Work Services
- Substance Use Disorder Clinical Care (SUDCC)
- LRMC Virtual Health
- MyMilitaryHealth (MMH) Virtual Visits
- Nutrition Services
- Clinical Pharmacist
- Pharmacy
- **Kelley Health Clinic Annex** (Kelley Barracks Bldg 3312)
- **Dental** (Panzer Bldg 2996)



WE ARE THE ARMY'S HOME





# U.S. Army Health Clinic (AHC) Stuttgart

**Location:** Patch Barracks &  
Kelley Barracks

AHC does not have  
Emergency Room,  
Urgent Care, or Sick Call.

## Hours of Operation:

- Monday-Friday: 7:30 a.m. – 4:30 p.m.
- 1st & 3rd Thursday: 7:30 a.m. – 12:00 p.m.
- Federal Holidays: Closed
- Website: <https://mhs-europe.tricare.mil/Stuttgart>
- Facebook: <https://www.facebook.com/StuttgartHealthClinic>



Specific section's hours may vary, please check website



WE ARE THE ARMY'S HOME



## AHC Questions from the Community

- Why can't I be seen today?
- When will we see the flu shots?
- What is the status of the ScriptCenter?
- Why is it so hard to make an appointment-long wait times?
- How do I navigate healthcare in Germany?



- While we may have an available same day appointment, our clinic is designed to provide primary and preventative care and is not structured or staffed to function as an urgent care or emergency clinic.
- Each year we hope to receive the vaccines early to mid October, once secured, we will announce the dates/times/locations for this year's flu campaign. Please make sure non TRICARE Prime patients are pre-registering with PAD and save time in the line.
- We ran into some hurdles with connectivity and power sources, but the proper parts have been ordered and we are hoping to have them soon, we will announce via Facebook when we expect to open the ScriptCenter.
- The Call Center located in Vilseck serves all of Bavaria. They have been experiencing some staffing issues and high turnover. Unfortunately, due to their geographic separation, we have little oversight but we CAN recommend that you schedule your appointments using the MHSG patient portal, call the clinic directly, or visit us in person.
- In case of Emergency dial 112 or visit nearest ER. Not sure where to go? Call the MPs at 110/DSN 314-596-3102 or +49 07031153102 who will get you in touch with a Patient Liaison. Urgent issue not needing ER? Call 116 117 or the NAL. For routine care and referrals visit the Resource Management Hallway located in the back of the clinic.





# U.S. Army Health Clinic (AHC) Stuttgart

## Contact Us

**Emergency:** Dial 112 or 110

**MP Desk:** +49 703 115 3102/3095

**International SOS:** 001 +1 800-589-1599

**Patient Advocate:** [dha.bavaria.Stuttgart-AHC.mbx.patient-advocate@health.mil](mailto:dha.bavaria.Stuttgart-AHC.mbx.patient-advocate@health.mil)

**Patient Liaison:** [dha.bavaria.Stuttgart-AHC.mbx.patient-liaison@health.mil](mailto:dha.bavaria.Stuttgart-AHC.mbx.patient-liaison@health.mil)

**MHS Genesis Patient Portal:**  
<https://patientportal.mhsgenesis.health.mil>

**Nurse Advice Line:** [mhsnurseadviceline.com](https://mhsnurseadviceline.com)  
or 001 +1 800-071-3516



WE ARE THE ARMY'S HOME



## General Manager



**Robin J. Boylan**

**MISSION:** Deliver quality goods and services at competitively low prices at our 4,330 locations worldwide and available 24-hours a day online. The Army & Air Force Exchange Service (AAFES) remains committed to increasing the value of the Exchange to its customers while continuing to give back to the military community.

**Panzer:** Main Exchange, Military Clothing, Food Court, Express, Laundrette, Car Care Center, Barber Shop, Optometry, Furniture Store, Sixt Car Rental, Stylique Hair Salon

**Patch:** Alterations, Barber Shop, Cleaners, Express (Fuel), Food Court, Sixt Car Rental

**Kelley:** Barber Shop, Subway, Car Wash, Laundrette, Express (Fuel), Stylique Hair Salon



WE ARE THE ARMY'S HOME



## • Key Community Events

- **Panzer Main Exchange:**
  - **27 SEP** – Beauty and Bubbles: Makeup Workshop and Skin Care Ideas 1 – 4 p.m. (RSVP at the jewelry and makeup counter)
  - **16 OCT** – Wetzel Pretzel Grand Opening

## • Now Hiring!

- **AAFES:** Apply at [www.applymyexchange.com](http://www.applymyexchange.com)
- **Panzer Main Exchange:**
  - **Wetzel's Pretzels:** Apply at [charlotte@nvcoffee.com](mailto:charlotte@nvcoffee.com)
  - **Dunkin Donuts:** Apply at [c.cociobea@international-systems.de](mailto:c.cociobea@international-systems.de)
- **Kelley Barracks / Patch Barracks**
  - **Subway:** Apply at [c.cociobea@international-systems.de](mailto:c.cociobea@international-systems.de)

## • Other Items of Community Interest

- **Vending Machines:** Looking to place 26 machines over the next year
  - **Contact:** [yyEUEUCOMServices@aafes.com](mailto:yyEUEUCOMServices@aafes.com)



## Panzer Kaserne

### Main Exchange (Bldg 2903)

- Military Clothing (MCCS)
- Barber Shop
- Stylique Hair Salon
- TKS Mobile & Internet
- Bissel Rental
- Sixt Car Rental
- Military Auto Source
- H&R Block
- Janz Medical Supply
- Kathe Wohlfahrt
- Kickz
- Optometry
- Optical

### Food Court (Bldg. 2903)

- Bun-D Natural Food
- Starbucks
- Dunkin Donuts
- Baskin-Robbins
- Burger King
- Panda Express
- Pizza Hut
- Popeye's Chicken

### Bldg. 2935

- Car Care Center

### Bldg. 2945

- Express
- Furniture Store

### Bldg. 2995

- Laundrette



WE ARE THE ARMY'S HOME



## Kelley Barracks

### **Bldg. 2100**

- Car Wash

### **Bldg. 3312**

- Laundrette
- Barber Shop

### **Bldg. 3324**

- Express (Fuel)
- Brother's Pizza

### **Bldg. 3362**

- Subway

## Patch Barracks

### **Bldg. 2330**

- Alterations
- Dry Cleaners
- Barber Shop
- Stylique Hair Salon
- Sixt Car Rental

### **Food Court**

- Sehne Bakery
- Dunkin Donuts
- Taco Bell
- Spudz
- Subway

### **Bldg. 2349**

- Express (Fuel)
- Brother's Pizza
- Car Wash





## EUCOM Consolidated Exchange

### General Manager

Robin J. Boylan

DSN: 314-431-3455

CIV: +49 703-1439-5100

Email: [boylanR@aafes.com](mailto:boylanR@aafes.com)

### Assistant Manager

Sam Dantzler

DSN: 314-431-3458

CIV: +49 703-1439-5101

Email: [dantzlerS@aafes.com](mailto:dantzlerS@aafes.com)

### Main Store Manager

Jose O. Torres

CIV: +49 703-1204-2101

[www.shopmyexchange.com/store-locator/stuttgart-panzer-main-exchange](http://www.shopmyexchange.com/store-locator/stuttgart-panzer-main-exchange)

[www.facebook.com/EUCOMExchange](https://www.facebook.com/EUCOMExchange)



WE ARE THE ARMY'S HOME



## United Service Organizations (USO)



FOR THE PEOPLE WHO SERVE.™

- Mission: Strengthen the well-being of the people serving in America's military and their families.



WE ARE THE ARMY'S HOME



## LOOKING AHEAD

- 1 OCT** – Coffee Connections 10 a.m.
- 2 OCT** – Relaxation Yoga 9 a.m.
- 2 OCT** – Volunteer Orientation 5:30 p.m.
- 15 OCT** – MilSpouse | Murder Mystery 10 a.m.
- 23 OCT** – Day of the Deployed Workshop 2:30 p.m.
- 24 OCT** – Howl-O-Ween Pet Parade 1:00 p.m.
- 31 OCT** – Halloween Hot Dogs on Patch 5:00 pm.



**Scan the QR Code  
to stay up-to-date  
with all things  
USO Stuttgart!**






WE ARE THE ARMY'S HOME





# SEPTEMBER 2025



|            | MON                                                                                                 | TUE                                                                                                                             | WED                                                                                                                                                                                                  | THU                                                                                                                                                                                                                                                    | FRI | SAT                                                                                                               |
|------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-------------------------------------------------------------------------------------------------------------------|
| <b>SUN</b> | 1<br><br>LABOR DAY | 2<br><br>Sensory Circle<br>Story & Craft Time  | 3                                                                                                                                                                                                    | 4<br><br>Relaxation Yoga<br><br>Reading with Maisie<br>Volunteer orientation 5:30 | 5   | 6<br><br>Dungeons & Dragons    |
| 7          | 8                                                                                                   | 9                                                                                                                               | 10<br><br>Coffee Connection                                                                                         | 11                                                                                                                                                                                                                                                     | 12  | 13<br><br>Magic the Gathering  |
| 14         | 15                                                                                                  | 16<br><br>Sensory Circle<br>Story & Craft Time | 17<br><br>MilSpouse Workshop                                                                                        | 18<br><br>Relaxation Yoga<br><br>Tabletop Gaming<br>Volunteer orientation 12:00   | 19  | 20<br><br>Dungeons & Dragons   |
| 21         | 22                                                                                                  | 23                                                                                                                              | 24<br><br>FRANKS FOR YOUR SERVICE<br>Kelley                                                                        | 25<br><br>Coffee Connection                                                                                                                                         | 26  | 27<br><br>Magic the Gathering |
| 28         | 29                                                                                                  | 30                                                                                                                              | <p><b>RED</b> TEXT INDICATES EVENTS FOR WHICH REGISTRATION IS REQUIRED</p> <p>PLEASE VISIT OUR WEBSITE AT <a href="https://uso.org/stuttgart">USO.ORG/STUTTART</a> FOR REGISTRATION INFORMATION.</p> |                                                                                                                                                                                                                                                        |     |                                                                                                                   |



FOR THE PEOPLE WHO SERVE

**BECOME A USO  
VOLUNTEER!**



FOR THE PEOPLE WHO  
SERVE



Join us at our next  
Volunteer Orientation Session  
**2 October, 5:30 p.m.**



## United Service Organizations (USO)

**Location:** Panzer Kaserne, Bldg 2915, 3<sup>rd</sup> Floor

**DSN: Comm:** +49 703 1201 9012

**Email:** [stuttgart.ops@uso.org](mailto:stuttgart.ops@uso.org)

### Hours of Operation:

- **Monday-Friday** 8 a.m. to 5 p.m.
- **Saturday:** 10 a.m. to 2 p.m.
- **Sunday:** Closed

<https://stuttgart.uso.org/stuttgart>



WE ARE THE ARMY'S HOME



### School Liaison Officer



- Garrison and School Communication
- School Transition Support
- Partnerships in Education
- Homeschool Connections
- Post-Secondary Preparation

**Brian Pappas**

As a School Liaison Officer, my role is to help families better understand and navigate the educational options that are available to them. This includes homeschooling, international schools, German schools, and DoDEA. I am resource that is available and accessible to all members to the Stuttgart community, with the goal of supporting families by connecting them to our schools and community, ensuring they are aware of resources available to them, and facilitating communication among Command, families, and schools.

## Contact Us

**Brian Pappas**

CIV: 09641-70596-9009

DSN: 596-9009

[brian.n.pappas.naf@army.mil](mailto:brian.n.pappas.naf@army.mil)

<https://stuttgart.armymwr.com/programs/school-liaison-officer-slo>



WE ARE THE ARMY'S HOME



**DoDEA Europe East  
District Superintendent**



**Mr. Patrick Martin**

## **DoDEA Europe East District**

- The District Superintendent's Office exists to serve and support schools.
- Educate 6,000+ students across 15 schools in Stuttgart, Bavaria & Ansbach (2,700+ in Stuttgart)
- Ensure safe, supportive learning environments
- Recruit, train, and support teachers and staff
- Partner with garrison and community leaders to meet student needs






## Our Leadership

**dodea**  
**EUROPE**  
EAST



**Mr. Patrick Martin**  
Europe East District  
Superintendent



**VACANT**  
Europe East District  
Chief of Staff



**Ms. Latressa Renee Cobb**  
Europe East District  
Community Superintendent  
Stuttgart/ Ansbach Community



**Mr. Michael Jimerson**  
Principal  
Stuttgart HS



**Ms. Ronneke Gamble**  
Principal  
Patch MS



**Ms. Tessa Moss-Beaman**  
Principal  
Stuttgart ES



**Dr. Vitania Quiñones-Quinland**  
Principal  
Patch ES



**Ms. Lisa Bell**  
Principal  
Robinson Barracks ES



## The DoDEA Blueprint – Our Roadmap (2025–2030)

- Student Excellence – high-quality instruction, MTSS, smooth transitions
- School Excellence – strong leadership, professional development, engaging schools
- Talent Excellence – onboarding, retention, and leadership pathways
- Organizational Excellence – innovation, AI, communication, and responsiveness





## **Student Excellence in Action**

- Strengthening MTSS to boost academic achievement and resilience
- Expanding future-ready opportunities aligned to student goals
- Improving transition support for smoother moves between grades and schools
- Meeting students where they are and guiding them to their fullest potential



## **School Excellence**

- Enhancing professional development with high-impact learning
- Streamlining admin tasks so leaders can focus on teaching & learning
- Ensuring equitable access to rigorous and engaging instruction
- Creating positive and purposeful school environments



WE ARE THE ARMY'S HOME



## **Talent Excellence**

- System-wide onboarding program to prepare new employees for success
- Expanding leadership development and professional growth pathways
- Investing in educators and staff to retain a world-class workforce
- Building a culture of continuous growth and innovation



WE ARE THE ARMY'S HOME



## Organizational Excellence

- Strengthening communication to build trust with families and partners
- Leveraging innovation and AI for safe and effective digital environments
- Creating systems that adapt and evolve to meet emerging needs
- Ensuring DoDEA remains agile, future-ready, and responsive



WE ARE THE ARMY'S HOME



## **What This Means for Families**

- Personalized support for every child's academic and emotional needs
- Safe, inclusive, and future-ready schools
- Teachers and leaders who are supported to deliver high-quality instruction
- Consistent, world-class education no matter where you are stationed



WE ARE THE ARMY'S HOME



## **Multi-Tiered System of Supports (MTSS)**

- Tier 1: High-quality instruction and universal supports for all students
- Tier 2: Targeted small-group interventions for students needing extra help
- Tier 3: Intensive, individualized interventions with family collaboration
- Regular data reviews ensure timely adjustments to support student growth



## **Future-Ready DoDEA (FRD)**

- Mission-driven transformation to better serve military-connected students and families
- Aligns with DoD's Workforce Acceleration & Recapitalization Initiative
- Strengthens leadership and professional development across all levels
- New roles (e.g., Administrative Officers) free principals to focus more on instruction
- Expands access to mental health services and academic assessments
- Built on input from parents, students, educators, and leaders



WE ARE THE ARMY'S HOME





## Contacts for DoDEA Europe East District

### Contact Us

Mr. Patrick Martin

Superintendent

DSN: (324) 413-6681

Patrick.Martin@dodea.edu

### Contact Us

Mrs. Renee Cobb

Community Superintendent

DSN: (324) 483-6683

Latressa.Cobb@dodea.edu

<https://www.dodea.edu/europe/eu-east>



WE ARE THE ARMY'S HOME





# Questions?



WE ARE THE ARMY'S HOME



## Postal Services

### **Can you provide more information about the status of postal services?**

- Kelley APO will be open on Fridays 2-4 p.m. effective Friday, September 26.
- We are looking at two possible courses of action to alleviate the postal personnel shortages — Borrowed Military Manpower (BMM) and hiring local nationals (LN) as postal workers.
  - We are in the process of acquiring Borrowed Military Manpower (BMM), and if obtained, service members will augment our postal workforce at the post offices across the Garrison. Priority of BMM will go to Kelley and Robinson Barracks, however, if BMM is offered to Patch Barracks and Panzer Kaserne, we will gladly welcome it. BMM personnel will have limited responsibilities relegated to loading and unloading mail from trucks, placing mail in postal boxes at the CMRs, and various other non-finance duties. With this augmentation, postal workers will be freed up to expand customer support through AMPS Community Mail Room delivery and pre-paid services for outgoing packages at the APOs.
  - Being able to hire local nationals (LN) as postal workers would also alleviate some of the shortcomings in postal services currently experienced at the post offices across the Garrison.



## Postal Services

### Can you provide more information about the status of postal services?

- Due to the current manning shortages across the European post offices, U.S. Army Europe and Africa (USAREUR-AF), has cancelled Saturday operating hours for all European post offices during the peak holiday season. In recent years, the European post offices have opened Community Mail Room (CMR) services on Saturdays from November through January to accommodate the holiday package (receiving) surge. **This year CMRs will not open on Saturdays for the holiday surge.**



WE ARE THE ARMY'S HOME



## Postal Service

**Kelley postal hours aren't sufficient. Panzer and Patch are closer than Patch and Kelley. Suggested hours are peak east coast work times and not a good time to leave the office for errands. Consider changing the time.**

- By vehicle, Patch Barracks to Panzer Kaserne is 13 kilometers and (with the delays from construction near Panzer Kaserne) is a 20-minute drive. Kelley Barracks to Patch Barracks by vehicle is 10.1 km with a driving time due to construction delays of 20 minutes. Despite manpower shortages currently at Kelley Barracks, Kelley will open for APO services on Fridays 1400-1600. This time slot will allow the postal workers time to perform CMR duties and then to offer Friday afternoon APO package mailing at a time near the end of the working week when Kelley personnel can break away from their offices to mail packages. The time slot decision was not made with US work times as a priority, but instead to better accommodate Kelley employees at a less busy time in the work week.



## Emergency Response

### **Emergency response times at DISA -took over 15 minutes. Is there a plan to have someone on Patch?**

- No. While the goal for response times is seven minutes that may not be feasible for Patch. Sometimes multiple units (host nation and military) respond. Please expand on this.
- Patch Barracks fire and emergency response calls are met by the Fire Station at Panzer Kaserne. The response times are affected by local traffic conditions at the time of the emergency service call. The routes available for Fire and Emergency Service vehicles are either on Autobahn 81 or Panzerstrasse to Pascalstrasse (Frog Road). These routes are shared with the public and the Fire and Emergency response vehicles are affected by traffic congestion during daylight hours and the work week. This year's average response times to Patch Barracks is approximately 15 minutes.
- The nearest Host Nation Fire and Emergency response is Stuttgart Vaihingen; however, it is a volunteer fire department. These volunteer firefighters have different response requirements.
- Military Police are able to provide a faster response to an emergency call. The public is asked to received instructions from the Military Police patrolmen to assemble at established your locally established collection or rally points for safety reasons.
- In addition, German construction standards for building material contain fires locally and mitigate fire spreading while affording Fire and Emergency personnel time to extinguish flames.



## Parking

- **Often someone who doesn't live in housing takes the parking spot. This issue will never get resolved, have to keep calling the MPs.**
- **Moving trucks and maintenance workers are using spots and blocking parking.**
- **There are problems with contacting people parked illegally because people are in buildings without phones and can't be reached.**
- **Some locations don't have visitor spots.**
  - DPW is proactively working to improve visitor access and parking on post. We are conducting a brief survey to identify potential locations near unit areas that could be formally designated as visitor parking. This initiative, if successful, will result in clear signage directing visitors, enhancing convenience and security for both guests and our personnel. Your support for this effort is greatly appreciated and will directly contribute to a more welcoming and functional environment.



## Parking

- **On Kansas Loop (Patch), each unit is only allowed one parking spot. Can you prioritize this area for the installation of the access gate?**
  - DPW is working to implement an access control enhancement for residential parking areas. Following successful pilot programs in two locations – which demonstrated a significant reduction in non-resident parking – we are expanding the installation of automated drop arms to ensure parking availability for our residents.
  - Each drop arm assembly and installation represents an investment of approximately \$23,000. DPW is actively prioritizing these installations alongside other essential garrison repairs and projects, and execution will proceed as funding becomes available and in alignment with Garrison leadership's established priorities. This phased approach ensures responsible resource allocation while steadily improving the quality of life for our residents by protecting a valuable amenity.



## New Food Vendor

- **Please provide information about the new food/bar vendor at the Swabian**
  - NAF Contracting is actively working to bring a fresh culinary experience to the Swabian. As part of the selection process, a walk-through has been scheduled for the afternoon of 8 October 2025, where five potential contractors will tour the facility and assess the space.
  - Following the walk-through:
    - Each contractor will submit a formal bid for the food/bar vendor contract.
    - These bids will be carefully reviewed and evaluated based on quality, feasibility, and percentage fee to FMWR.
    - Once a winning bid is selected, the chosen vendor will have approximately 45 days to prepare and launch operations.
  - This initiative promises to enhance the Swabian's atmosphere with new flavors, improved service, and a vibrant social setting.





## CDC Employees

- **Are Stuttgart CDC's using *substitutes*?**
  - USAG Stuttgart CDCs do not use “substitutes” in the traditional sense. Unlike some other communities with surplus staffing, we don’t have “Flex on Call” employees who work only as needed. Instead, we hire Flexible and Flexible 21 staff who are regularly scheduled.
  - When staffing is tight, we occasionally borrow staff from SACs and YCs, though it’s not ideal since they’re unfamiliar with the children and routines. Fortunately, our current staffing levels are strong enough that this happens less often.
  - While many applicants ask about on-call roles at recruitment events, we explain that our programs require consistent staffing to maintain quality and continuity of care.



## DPW / Housing

### • What is a DMO?

- A DMO, or **Demand Maintenance Order**, is a request for work or repair.
  - A DMO is required when unscheduled maintenance or repairs are needed on equipment not covered by a scheduled maintenance plan.
  - This includes addressing utility outages, equipment failures, damage, or deficiencies reported by users.
  - Submit a DMO when equipment is rendered non-mission capable (doesn't work) or significantly impacts unit readiness. This initiates the maintenance process through appropriate channels (Call the DPW Help Desk 24/7, submit in ARMA, contact the site IC for assistance).
- Contact Installations Coordinators to help with any bulk or other trash pickups. They can also help with identifying corrective action options to facility and roads and grounds issues.



## DPW / Housing

- **What is an installation coordinator and what do they do? When should people call the IC? What hours are they on call?**
  - Each site has an assigned Installation Coordinator aka IC. The IC is the Garrisons person on the ground who helps DPW keep track of the overall well-being of the site; roads & grounds, facilities, refuge disposal, etc. See full list of their responsibilities in the notes.
  - Contact Installations Coordinators to help with any bulk or other trash pickups. They can also help with identifying corrective action options to facility and roads and grounds issues.
- **How do we contact building coordinator?**
  - The building coordinator POC should be posted in each building's bulletin board. If not, or the information is outdated, please email [USAG-Stuttgart-Housing-BLDG-PM@army.mil](mailto:USAG-Stuttgart-Housing-BLDG-PM@army.mil).



In detail, installation coordinators are responsible for the following for the Garrison:

- Coordinates data collection from Garrison directorates for installation planning and reporting.
- Prepares briefs, reports, and presentations on installation-related issues for leadership.
- Participates in installation planning meetings and working groups.
- Monitors installation infrastructure status and identifies potential deficiencies.
- Coordinates with DPW on maintenance, repair, and construction projects.
- Tracks installation resource allocation and utilization.
- Assists in managing installation real property records.
- Supports the Garrison's energy management program.
- Assists in developing and implementing the Garrison's Emergency Management Plan (EMP).
- Coordinates with the Security Office on force protection measures.
- Supports installation exercises and drills, maintaining situational awareness of threats.
- Supports the Garrison's community relations and environmental management programs.
- Contributes to the Garrison's sustainability initiatives.

## Housing Assignments

- **Can families with small children request units on lower floors?**
  - At arrival, all family preferences are considered pending availability. If preferred location is not available, assignment is made based on available inventory. Families may move to another unit, when a preferred location becomes available at personal expense, provided they have at least 1 year left at the USAG.
  - Service Members are encouraged to discuss Exception to Policy (ETP) options with their leadership if they have specific needs that are above and beyond Army and local policy.

